

Dear Student –

You qualify to receive funds from the CARES Act. We will begin disbursing funds next week. The amount of your award will be determined by several factors, including enrollment status as of March 5, 2020 and whether you received PELL Grant in Spring 2020. Visit the McNeese CARES Act website at <https://www.mcneese.edu/emergency/coronavirus-covid-19/cares-act> for additional information about award amounts.

To ensure you receive funds quickly, please verify you have selected a payment preference with our partner, Bank Mobile, as these funds will be disbursed through them (similar to the way student fee bill account refunds are issued). You can complete this process as follows:

- 1) If you have never selected a refund preference, log into your MyMcNeese portal, then click on “REFUND SETUP (Bank Mobile)” under the Quick Links section on the homepage. You can opt to have your funds deposited to your Bank Mobile account (1-2 days), your personal checking account (2-7 days), or mailed to you via paper check (up to 21 days).
- 2) If you have previously set up a refund preference and need to update your information, log into your Bank Mobile account at <https://mcneesechoicecard.vibeaccount.com/>. If you need assistance with log in information, contact Bank Mobile Customer Care at 1-877-327-9515.
- 3) If you have previously set up a refund preference and no update is needed, no action is required. If no refund preference is selected, you will be issued a paper check.

Geaux Pokes!