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## Nursing [BSN] [NURS]

**Cycles included in this report:**

Jun 1, 2023 to May 31, 2024

**Program Name: Nursing [BSN] [NURS]**

**Reporting Cycle: Jun 1, 2023 to May 31, 2024**

**1 Is this program offered via Distance Learning?**

100% Traditional or less than 50% Distance/Traditional

**2 Is this program offered at an off-site location?**

No

**2.1 If yes to previous, provide addresses for each location where 50% or more of program credits may be earned.**

### 3 Example of Program Improvement

2019-2020:

Maintenance of program. No improvements were made due to the transition of a newly appointed Department Head in fall 2019 and the transition to online teaching and learning due to COVID-19 closures.

2020-2021:

No improvements were made to the program during this academic year. The focus this academic year was to maintain the integrity of the undergraduate nursing curriculum and to provide the highest quality learning experiences that could reasonably be provided despite damages sustained to the university campus and the surrounding community by Hurricanes Laura and Delta.

2021-2022:

Course summary data for the Fall 2021 semester was reviewed by the Curriculum Committee on April 8, 2022. The following are outcomes of the review:

FA Davis Textbook bundle is approved for NURS 310 - Fundamentals for implementation in Fall 2022. This resource will provide support for student preparation for Next GEN NCLEX. This change is a result of student feedback from the end-of-semester course evaluations where students requested a hard-back book. They enjoyed the interactive modules of ATI but felt the only online version hindered their learning.

NURS 321 Manager of Care Practicum will be removed from the curriculum as of the Fall 2022 semester. This change was voted on and approved by the Curriculum Committee and Faculty Congress (February 4, 2022), due to a faculty resource issue and the course is no longer needed as the skills review and simulation orientation are now integrated into simulation across the curriculum. The Curriculum Committee and Faculty Congress approved the addition of the single credit hour from NURS 321 Manager of Care practicum to the lecture component of NURS 320 Maternity to improve instruction starting in the Fall 2022 semester.

2022-2023:

Spring course summary review for NURS 401 demonstrated ATI Pharmacology ATI content score below the national mean on Psychosocial integrity and Teamwork & Collaboration. Course faculty incorporated communication and teamwork activities in simulation scenarios for Fall 2022 and Spring 2023. All topics will be enhanced further into simulation scenarios and clinical case studies planned for the Fall 2022 semester. ATI results for the spring of 2023 demonstrate improvement. Spring 2023, topics measured above the national mean.

2023-2024:

Undergraduate nursing faculty underwent a process to assess every BSN and RN to BSN to compare current course competencies to those of the new AACN BSN Essentials of Professional Nursing Practice. The faculty analyzed the Curriculum strengths, weaknesses, and gaps and collaborated through a series of steps to create their "ideal Curriculum" (February 23, 2024); Faculty provided a vote of "good faith" on a new curriculum model pending any recommendations from the Dean. New Program Level and End of Program Outcomes were also approved (May 7, 2024).

### 4 Program Highlights from the Reporting Year

2019-2020:

- NCLEX pass rates for first-time takers for Fall 2019 graduates were 97.50% and Spring 2020 graduates were 100%.
- Initiated a Student Success Strategic Team consisting of all NURS 100 faculty to improve the educational experience of students and faculty through the development and implementation of Student Success Cohorts beginning in NURS 100. Plan to implement 3 cohorts Spring 2020. The purpose is to enhance student and faculty experience through improved communication processes, mentoring and advising skills of faculty, revision of NURS 100 content and format of delivery, and management of faculty resources. Student Success Cohorts will remain with NURS 100 faculty through the 3<sup>rd</sup> semester to acceptance to clinical nursing sequence and soft hand-off to 4th-semester faculty. Track student progress to acceptance into the clinical nursing sequence.
- New RN-BSN Online Program admitted its first cohort of 11 students for the new curriculum in July 2019 and 10 students remain from the old curriculum.
- Faculty Excellence Committee for the Undergraduate Nursing Program was dissolved and duties were redistributed among the remaining Undergraduate Nursing committees, Curriculum, Students, and Evaluation. the purpose was to create the Interprofessional College Committee (ICC) that encompasses all departments within the CONHP to support to promote scholarly collaborative efforts of the college faculty.
- March 13- 18, 2020, strategically prepared all faculty to transition all classroom face-to-face instruction to online delivery. Alternate clinical learning experiences were planned to cover remaining clinical time and all personnel began working remotely due to closures related to the COVID-19 pandemic. (March 13, 2020, Undergraduate Department Meeting minutes are attached)
- Moodle courses were made for faculty and clinical nursing students to maintain communication, house important forms and policies for easy retrieval, provide online teaching support for faculty, and store important documents for program evaluation. BSN Clinical Student -Communications and Department of Undergraduate Nursing Program Communications/Faculty Development.
- Nursing faculty assisted students in completing clinical learning experiences during the summer. (April 24, 2020 minutes to the Undergraduate Department meeting)

2020-2021:

- Zoom subscription purchased for the College of Nursing out of Endowed Professorship funds for the purpose of synchronous class meetings, student advising, mentoring, and facilitating faculty communication.
- Created CONHP COVID-19 policy and procedures for Hardtner Hall classrooms and clinical laboratories that accounted for signage for mandatory masking at all times in the building; signage for traffic flow; social distancing seating arrangements in classrooms, and laboratories. As well as the use of disinfecting agents for equipment and personal use. The policy and procedure also covered the quarantine guidelines for those exposed and positive
- Personal protective equipment (PPE) for students and faculty. PPE packets, containing surgical masks, N95 masks, and face shields were provided to all clinical nursing students and faculty.
- The nursing Student Services Coordinator resigned prior to the start of the semester.
- Clinical nursing courses were delivered using a hybrid model, 50% online (synchronous and asynchronous instruction and 50% face-to-face instruction and non-clinical nursing courses were taught 100% online with a combination of synchronous and asynchronous instruction.
- On August 27, the university campus and surrounding communities were struck by a category 4 hurricane, Laura. Due to the disastrous aftermath, classes were postponed until September 18. Two weeks later, the area was struck by a category 2 hurricane, Delta. Hardtner Hall sustained moderate damage which prevented the return to the building to complete the fall semester. On September 16, 2020, numerous faculty and student volunteers organized and moved skills and simulation equipment, manikins, and supplies to an area healthcare facility. The College of Nursing was provided an empty nursing unit for us to set up a Fundamental Skills Laboratory for our beginning nursing students as well as having individual rooms to set up adult and pediatric simulation laboratories. Area healthcare facilities sustained damage as well so there were limited clinical learning experiences available to students, so having the skills and simulation laboratories set up enabled us to continue with clinical learning. All classroom instruction was conducted via synchronous and asynchronous online teaching and learning.
- Some faculty provided emergency housing arrangements for clinical nursing students who were displaced so they could return to the area to complete the semester and continue to progress in their studies.
- Department Head and Assistant Department assumed the student advising for all undergraduate nursing students (generic BSN and RN-BSN students) upon return after hurricanes. All students were served via Zoom advising sessions and by email communication.
- During the fall semester, the RN-BSN Program Coordinator was awarded a Workforce grant for scholarships for RN-BSN students who reside in delta regional parishes.
- January 2021, the majority of building repairs were completed in time to begin the semester. Once again, a team of faculty and student volunteers packed up and moved all equipment and supplies back to Hardtner Hall. The first week of the spring semester, all classes were held online. the second week of the semester, all clinical nursing classes resumed as hybrid modality and clinical learning experiences resumed in the skills and simulation laboratories and clinical facilities. Non-simulated clinical learning experiences remained limited throughout the semester due to a decrease in elective surgery admission, high numbers of COVID+ patients, and a nursing shortage.
- COVID-19 vaccinations became available. Faculty and students were encouraged to become vaccinated.

2021-2022:

- NCLEX pass rates for first-time takers for Fall 2021 is 96.43% and no result as of the date of this completion due to students still testing.
- July 19-21, the undergraduate nursing program hosted a summer *Clinical Nursing Boot Camp* to provide a skill boost for clinical nursing students adversely affected by COVID-19 and hurricanes. related disruptions to clinical learning. The focus of the weeklong camp activities were clinical reasoning skills, test-taking strategies, psychomotor skill review with the application of clinical reasoning skills, drug calculations, and three days of direct patient care.
- A 4-week continuing education opportunity (*Iggy's Next Generation NCLEX (NGN) Camp 2.0*) was purchased for faculty to facilitate preparedness for teaching and evaluating students for Next Generation NCLEX success.
- An updated *CONHP Student Break Room* was made available to students in September. The breakroom contains new comfortable seating with couches, chairs, bean bag chairs, and tables. For added convenience, phone charging stations, microwave, refrigerator, and coffee maker were provided.
- A *White Coat Ceremony* was held in the fall and spring semesters to welcome the incoming clinical cohorts to the nursing program. Clinical students were individually recognized and provided them a white lab coat in the presence of faculty and their family and friends.
- Held a *Fall Fun Fest Day* for students to promote camaraderie and team building among CONHP students. Games, pizza, hot chocolate, and novelties were part of the festivities.
- Received new high fidelity simulation manikins: Sim Newby, Sim Jr., 3G Adult Sim, Gaumard Baby Hal.
- Student Nurses Association (SNA) hosted a fundraiser kickball tournament on March 26 to support research for the prevention and treatment of testicular cancer. Teams consisted of nursing students, faculty, and local healthcare professionals.
- Three SNA officers and a faculty advisor represented McNeese CONHP at the National SNA Convention held in Salt Lake City, Utah April 5-10.
- Hosted a Student Appreciation Day for CONHP students in March. Representatives from the healthcare industry within the five parish region and beyond attended to share information about their agency and employment opportunities.

2022-2023:

- NCLEX pass rate for first-time test takers for Spring and Fall 2022 was 94.92% and 100%, respectively.
- Hosted the inaugural High School Round-up for high school 9th - 11th-grade students interested in nursing. Sixteen students participated.
- Hosted Southwest Louisiana Health Education Center (SWLAHEC) Camp Fast Forward: Summer Exploration and Simulation Camp
- Construction was completed in January 2023 for the new Adult High-Fidelity Simulation Lab.
- Created two new positions to foster the growth of our simulation program and create community alliances - Clinical Simulation Program Coordinator and Clinical Simulation Lab Specialist. ram coordinator
- iDesign is longer affiliated with the RN to BSN Program as of January 2023. Hired Kayla Fontenot as a Partnership Manager to assist the program coordinator with the acquisition and management of partnerships, marketing, recruitment of prospective students, and data tracking. and Nara Wolfe is the Student Services Coordinator responsible for creating transfer guides, student advisement, assisting students with registration, coaches students to success, and grant management.
- A *White Coat Ceremony* was held in the fall and spring semesters to welcome the incoming clinical cohorts to the nursing program. Clinical students were individually recognized and provided them a white lab coat in the presence of faculty and their family and friends.
- Held a *Fall Fun Fest Day* for students to promote camaraderie and team building among CONHP students. Games, pizza, hot chocolate, and novelties were part of the festivities.
- Student Nurses Association (SNA) hosted a fundraiser Volleyball tournament on September 22. Teams consisted of nursing students, faculty, and local healthcare professionals.
- Three SNA officers and a faculty advisor represented McNeese CONHP at the National SNA Convention held in Salt Lake City, Utah April 5-10.
- Hosted a Student Appreciation Day for CONHP students in March. Representatives from the healthcare industry within the five parish region and beyond attended to share information about their agency and employment opportunities.
- Nursing faculty member, Danielle Guillory, served on the National Association of School Nurses (NASN) Diversity, Equity & Inclusion Task Force in 2022.
- Sierra Higgins was chosen for Thrive 13 Thriving 30 Somethings" in April 2023.
- Peggy Hershberger – President of the Lake Charles District Nurses Association 2021, 2022.
- Amelia Washington was awarded a Doctorate in Nursing Practice (DNP) in January 2023.
- Danielle Guillory, Janese Hebert, Lori Dougherty, and Sierra Higgins began Doctoral programs.

2023-2024:

- NCLEX pass rate for first-time test takers for Spring and Fall 2023 was 100% and 93.3%, respectively.
- Hosted the High School Round-up for high school 9th - 11th-grade students interested in nursing.
- Hosted Southwest Louisiana Health Education Center (SWLAHEC) Camp Fast Forward: Summer Exploration and Simulation Camp
- Filled the two new positions to foster the growth of our simulation program and create community alliances - Clinical Simulation Program Coordinator and Clinical Simulation Lab Specialist. ram coordinator
- Personnel changes for the RN to BSN Program. Hired Kaneisha Kopaddy as a Partnership Manager to assist the program coordinator with the acquisition and management of partnerships, marketing, recruitment of prospective students, and data tracking. Kayla Fontenot is the Student Services Coordinator responsible for creating transfer guides, student advisement, assisting students with registration, coaching students to success, and grant management.
- A *White Coat Ceremony* was held in the fall and spring semesters to welcome the incoming clinical cohorts to the nursing program. Clinical students were individually recognized and provided them a white lab coat in the presence of faculty and their family and friends.
- Held a *Fall Fun Fest Day* for students to promote camaraderie and team building among CONHP students. Games, pizza, hot chocolate, and novelties were part of the festivities.
- Three SNA officers and a faculty advisor represented McNeese CONHP at the National SNA Convention held in Orlando, Florida held during spring break in April 2024.
- Hosted a Student Appreciation Day for CONHP students in March. Representatives from the healthcare industry within the 5 parish region and beyond attended to share information about their agency and employment opportunities.
- Sierra Higgins earned certification as a Certified Nurse Educator (CNE)
- Peggy Hershberger – President of the Lake Charles District Nurses Association 2021, 2022, 2023.
- Danielle Guillory, Janese Hebert, and Sierra Higgins began Doctoral programs.
- 63 students completed the RN-BSN program in 2023-2024!
- RN to BSN students received over \$236,000 in scholarships from the LARND Grant!
- 487 Departmental Christmas cards and 500 Easter cards were mailed/emailed to high school students who have visited our table during recruitment events throughout this academic year.
- A. Washington, L. Dougherty, S. Higgins, and E. Krielow presented at the SimExpo in April 2024.

*Files:*

April 24, 2020 Minutes Undergraduate Dept Meeting Minutes

march 13, 2020 Minutes Undergraduate Dept Meeting Minutes

## 5 Program Mission

The mission of the College of Nursing and Health Professions is to provide education that will enable graduates to improve the health care system and the quality of life in a global society, value lifelong learning, and enhance the profession of nursing through a focus on:

- Clinical judgment;
- Communication;
- Role development;
- Professionalism; and,
- Service to the community.

Fundamental to the core values are the faculty commitment to student success, academic excellence, fiscal responsibility, community alliances, faculty practice, creative scholarly activity, and research in nursing. The College of Nursing and Health Professions offers the Bachelor of Science in Nursing (BSN) and the Master of Science in Nursing (MSN), as a member of the Intercollegiate Consortium for a Master of Science in Nursing, the graduate degree.



## 6 Institutional Mission Reference

McNeese State University is primarily a teaching institution whose mission is successful education of the undergraduate and graduate students and services to the employers and communities in the southwest Louisiana region. McNeese uses a traditional process based on courses completed, GPA, and standardized test scores.

All academic programs at McNeese State University emphasize in-depth disciplinary knowledge and its application to academic and professional environments.

McNeese graduates achieve success through the studied acquisition of content knowledge, the demonstration of discipline-specific skills and dispositions as well as mastery of general education competencies such as critical thinking, effective communication, and Independent learning.

## 7 Assessment and Benchmark

Assessment: BSN NCLEX-RN Pass Rate for First-Time Takers.

Benchmark: 80% of graduates pass the NCLEX-RN on first attempt.

### 7.1 Data

Academic Year	Students that passed on the first attempt	
	#	%
2018-2019	57/58	98.28%
2019-2020	91/92	98.91%
2020-2021	88/90	97.78%
2021-2022	83/87	95.40%
2022-2023	89/92	96.74%
2023-2024	85/86	98.84%

#### 7.1.1 Analysis of Data and Plan for Continuous Improvement

2019-2020:

NCLEX-RN pass rates for first-time test takers for 2019-2020 graduates were 98.91% and met the benchmark set by LSBN. All 52 Spring 2020 graduates were successful on NCLEX-RN on the first take! To have every member of a graduating cohort of students pass NCLEX-RN on the first take is a great achievement; however, to have every graduate pass on the first take after completing a final semester that was disrupted by COVID-19 related disruptions with in-person clinical learning experiences, adjusting to learning and testing remotely, and not having in-person access to faculty and support systems is remarkable.

Continued student success can be attributed to the continued curriculum and learning support through the use of the following:

- ExamSoft online testing system in the curriculum.
- Use of Zoom and Respondus to proctor the remote online testing
- High fidelity simulation in addition to the use of screen-based simulation and case studies to assist students in meeting the program outcomes in communication, clinical judgment, professionalism, and role development.
- Expanded use of the ATI Learning System in each course in the BSN curriculum.
- Persistent and consistent support by faculty and support staff

2020-2021:

NCLEX-RN pass rates for first-time test takers for 2020-2021 graduates were 97.78% and met the benchmark set by LSBN. Another remarkable year for NCLEX-RN passage rates for the fall and spring semesters. Despite the hurricane devastation we experienced in fall 2020, we were able to get all of our 42 graduating seniors back to finish their final semester. A couple of students were housed in faculty homes because their homes had been destroyed. 40 students out of 42 successfully completed NCLEX-RN on the first take. All 48 Spring 2021 graduates were successful on the first take!

Continued student success can be attributed to the continued curriculum and learning support through the use of the following:

- ExamSoft online testing system
- Use of Zoom and Respondus to proctor the remote online testing
- High fidelity simulation in addition to the use of screen-based simulation and case studies to assist students in meeting the program outcomes in communication, clinical judgment, professionalism, and role development.
- Expanded use of the ATI Learning System in each course in the BSN curriculum.
- Persistent and consistent support by faculty and support staff

2021-2022:

NCLEX-RN pass rate for first-time test takers for the 2021- 2022 graduates was 95.40% and met the benchmark set by LSBN. The graduating cohort for Fall 2021 and Spring 2022 was impacted by the disruptions in learning caused by the pandemic and after effects of Hurricane Laura and Delta.

Continued student success can be attributed to the continued curriculum and learning support through the use of the following:

- ExamSoft online testing system
- High-fidelity simulation in addition to the use of screen-based simulation and case studies assists students in meeting the program outcomes in communication, clinical judgment, professionalism, and role development.
- Expanded use of the ATI Learning System in each course in the BSN curriculum.
- Persistent and consistent support by faculty and support staff
- Integration of active learning strategies and preparation for Next Generation NCLEX questions

2022-2023:

NCLEX-RN pass rate for first-time test takers for the Spring and Fall 2022 graduates was 96.74% and met the benchmark set by LSBN and CCNE.

Continued student success can be attributed to the continued curriculum and learning support through the use of the following:

- ExamSoft online testing system
- High-fidelity simulation in addition to the use of screen-based simulation and case studies assists students in meeting the program outcomes in communication, clinical judgment, professionalism, and role development.
- Expanded use of the ATI Learning System in each course in the BSN curriculum.
- Persistent and consistent support by faculty and support staff
- Integration of active learning strategies and preparation for Next Generation NCLEX questions

2023-2024:

NCLEX-RN pass rate for first-time test takers for the Spring and Fall 2023 graduates was 98.84% and met the benchmark set by LSBN and CCNE.

Continued student success can be attributed to the continued curriculum and learning support through the use of the following:

- ExamSoft online testing system
- High-fidelity simulation in addition to the use of screen-based simulation and case studies assists students in meeting the program outcomes in communication, clinical judgment, professionalism, and role development.
- Expanded use of the ATI Learning System in each course in the BSN curriculum.
- Persistent and consistent support by faculty and support staff
- Integration of active learning strategies and preparation for NCLEX questions

## **8 Assessment and Benchmark** Standardized Test Data (ATI)

Assessment: Standardized Test Data (ATI).

Benchmark 1: BSN student scores will be greater than the national program mean score on the Clinical Judgment category of all content/specialty exams and the comprehensive predictor exam.

Benchmark 2: BSN student scores will be greater than the national program mean score on the Communication category of all content/specialty exams and the comprehensive predictor exam.

## 8.1 Data

ATI Content Exam	National Group Mean	Fall 2019	Spring 2020	Fall 2020	Spring 2021	Fall 2021	Spring 2022	Fall 2022	Spring 2023
Comprehensive Predictor	71.8	77.8	77.9	76.5	77	71.6	71.6	72.6	77.2
Medical-Surgical	69.2	79.4	78.10	74.80	79.9	69.1	69.1	79.3	77.5
Maternal/Newborn	66.6	73.0	—	73.3	73.7	67.2	67.2	74.3	73.5
Pediatrics	64.6	69.6	—	66.8	70.6	65.7	65.7	65.7	61.9
Pharmacology	66.7	75.4	74.6	73.7	72.6	66.9	66.9	82.1	69.3
Mental Health	69.8	76.6	—	69.60	68.70	70.5	70.5	69.7	69.4
Fundamentals	64.6	69.4	66.5	62.70	63.7	64.2	64.2	58.5	66.4

ATI Content Exam	National Group Mean	Fall 2023	Spring 2024	Fall 2024	Spring 2025	Fall 2025	Spring 2026	Fall 2026	Spring 2027
Comprehensive Predictor	71.8	71.6	71.6						
Medical-Surgical	69.2	69.1	69.1						
Maternal/Newborn	66.6	67.2	67.2						
Pediatrics	64.8	65.7	65.7						
Pharmacology	—	—	—						
Mental Health	69.8	70.5	70.5						
Fundamentals	64.6	64.2	64.2						

ATI Exam - Clinical Judgment	Fall 2019	Spring 2020	Fall 2020	Spring 2021	Fall 2021	Spring 2022	Fall 2022	Spring 2023
Comprehensive Predictor	77.8	78.1	76.5	77.4	77.2	75.6	71.7	79.1
Medical-Surgical	78.9	77.5	74.6	79.6	82.0	78.3	79.4	78.5
Maternal/Newborn	71.8	—	72.0	73.3	70.9	73.3	73.2	68.7
Pediatrics	71.3	—	66.0	69.1	67.9	64.1	66.7	69.1
Pharmacology	74.9	73.4	73.3	72.1	76.9	71.0	83	69.8
Mental Health	76.4	—	68.2	67.0	70.8	70.2	70.0	71.1
Fundamentals	67.7	64.2	60.2	61.1	64.4	64.9	62	77.3

ATI Exam - Clinical Judgment	Fall 2023	Spring 2024	Fall 2024	Spring 2025	Fall 2025	Spring 2026	Fall 2026	Spring 2027
Comprehensive Predictor	79.3	74.3						
Medical-Surgical	79.5	79.5						
Maternal/Newborn	77.1	79.1						
Pediatrics	62.8	64.8						
Pharmacology	—	—						
Mental Health	73.7	79.6						
Fundamentals	77.6	79.5						

### 8.1.1 Analysis of Data and Plan for Continuous Improvement

2019-2020:

**Fall 2019:** Scores on all content/specialty standardized nursing exams and the comprehensive predictor exam were greater than the national program mean score. The scores were significantly higher than the national program mean. ATI does not offer a national group mean for the outcome of Clinical judgment.

**Spring 2020:** Because of the COVID-19 forced closure of face-to-face instruction on March 18, 2020, the Undergraduate Nursing made a decision to only administer the Comprehensive Predictor, Medical-Surgical, Pharmacology, and Fundamentals ATI exams using the virtual test proctoring program, Proctorio. As evident in the data table above, student performance remained well above the national group mean. The Clinical Judgment component of these exams dropped slightly except for the Comprehensive Predictor exam taken by graduating seniors.

This decrease in clinical judgment score can be attributed to the COVID-19 closures of face-to-face instruction, clinical simulation lab instruction, as well as in-person clinical learning experiences. Didactic instruction was delivered via synchronous and asynchronous delivery via Moodle, Zoom, and Microsoft Suite Teams applications. Clinical learning experiences consisted of computer-based simulation via Vsim and ATI products, as well case studies.

2020-2021:

**Fall 2020:** Scores on all content/specialty standardized nursing exams and the comprehensive predictor exam scored above the national group mean for content except Fundamentals. This cohort of students had just entered the clinical nursing sequence of courses in Spring 2020. The cohort was enrolled in the Nursing Fundamentals course at the time of the COVID-19 closures of Spring 2020. An intervention to remedy the deficit was the Clinical Nursing Boot Camp in July 2021.

ATI does not offer a national group mean for the outcome of Clinical judgment; however, the data table above demonstrates that all specialty exams and Comprehensive Predictor results, except Maternal/Newborn, show a decline in clinical judgment ability of students compared to scores from the 2019-2020 academic year. This is a significant finding, though not surprising, considering the impact of the devastation and disruption to learning caused students who were able to return and complete the Fall 2020 semester.

**Spring 2021:** Scores on all content/specialty standardized nursing exams and the comprehensive predictor exam scored above the national group mean for content except Mental Health and Fundamentals. This cohort of students had just entered the clinical nursing sequence of courses in Fall 2020.

ATI does not offer a national group mean for the outcome of Clinical judgment; however, the data table above demonstrates the Comprehensive Predictor, Medical Surgical, Maternal Child, and Pediatrics exams show marked improvements compared to the scores from Fall 2020. Pharmacology, Mental Health, and Fundamentals continued to drop compared to the scores from Fall 2020. This is a significant finding, though not surprising, considering the impact of the devastation and disruption to learning caused students who were able to return and complete the Fall 2020 semester.

NURS 318 - Mental Health faculty plan to implement accident, error, injury prevention content, increase content on family dynamics and require MedCom psychopharmacology as homework assignments. Implementation of clinical simulation for disease processes, assessment of symptoms, as well as the entire nursing process.(Course Summary Spring 2021)

NURS 310 - Fundamentals faculty plan to review and edit course objectives, lecture materials, and exam content to reflect a more interactive lecture, while ensuring consistency with new ATI content. Will implement ATI Engage and Health Assess approved by Faculty Congress 05/04 /2021.

2021-2022:

**Fall 2021:** The group mean score on all content/specialty standardized nursing exams and the comprehensive predictor exam met or exceeded the national group mean score.

ATI does not offer a national group mean for the outcome of Clinical judgment; however, the data table above demonstrates that all specialty exams and Comprehensive Predictor results, except Pediatrics, show an increase in clinical judgment ability of students compared to scores from Spring 2022. This is a positive significant finding compared to data results from the last academic year.

**Spring 2022:** Scores on all content/specialty standardized nursing exams and the comprehensive predictor exam met or exceeded the national group mean for content. This is a positive significant finding compared to data results from the last academic year.

ATI does not offer a national group mean for the outcome of Clinical judgment; however, the data table above demonstrates a drop in scores for Pharmacology, Pediatrics, Comprehensive Predictor, and Medica-Surgical compared to scores of the previous academic year. Mental Health and Fundamentals scores demonstrated a marked improvement from the previous academic year.

NURS 315 - Course faculty plan to continue to develop a "skills day" that will allow students to review and practice all skills before clinical in the healthcare facility. The faculty is in the process of developing and implementing teaching and testing strategies to improve clinical reasoning skills in preparation for Next Generation NCLEX testing items. (Course summary Spring 2022)

NURS 330 - Though Pharmacology is taught in NURS 330, the Pharmacology ATI is administered two semesters later in NURS 401. Faculty from both courses are working together to address the content areas that score below the national mean. Faculty in NURS 401 plan to enhance clinical reasoning skills in pharmacology with simulation scenarios and clinical case studies. New Next GEN NCLEX questions will also be utilized further in lectures and on exams to increase learning. (Course Summaries for NURS 330 & NURS 401 Spring 2022)

NURS 319 - Course faculty plan to focus more on "active learning" strategies in anticipation of NextGen NCLEX. Currently, bringing clinical into the classroom through illustrations, clinical equipment, case studies, and other activities enhances learning; however, time for in-class activities is limited. The faculty will discuss a reasonable plan to have students complete preparatory learning assignments prior to the lecture in order to incorporate more "hands-on" learning activities during the class period. These activities need to be balanced with lectures, as much of the content taught/learned in this course is new content and applies to a variety of pediatric ages. Content presentation is important and should serve as the basis for active learning strategies. Most students prefer content presentation followed by activities, rather than replacement or postponement of lecture in favor of activities.

2022-2023:

**Fall 2022** - The group mean score on all content/specialty standardized nursing exams and the comprehensive predictor exam met or exceeded the national group mean score except for Fundamentals.

ATI does not offer a national group mean for the outcome of Clinical judgment; however, the data table above demonstrates that all specialty exams and Comprehensive Predictor results, except Fundamentals, show an increase or the same score in the clinical judgment ability of students compared to scores from Spring 2022.

NURS 310 and NURS 315 - Fundamentals - The content and clinical simulation components will include both practice questions in class and practice questions through FA Davis resources. Enhanced simulations will help address areas of concern by expanding the critical thinking process for risk factors and patient health changes. Students will also be completing multiple types of case studies to expand clinical judgment and critical thinking skills.

Student feedback after the exam revealed there is content on the exam that they have not been taught in lectures prior to taking the exam. One of the topics named was trach care. This was brought to the attention of Dr. Johnson. Reaching out to ATI to find out if we can review the material on the exams prior to next semester's ATI exam in this course. The course faculty will work on developing course content to address the low areas identified from this exam. We also plan on meeting with the fundamentals faculty to discuss all the low areas on the exam.

NURS 425 - Comprehensive Predictor -

Discussion questions, case studies, in-class cell phone app-led interactive NCLEX practice questions, patient assignment, and prioritization activities, student-led Quality/Safety Case Study PowerPoint presentations; Custom-built assessments in the NCLEX Prep Plan based on student learning needs, videos to promote affective learning related to patient-centered care, personalized data-based post-grad NCLEX study plans for all students, Big Blue Button /YouTube recordings of the lecture, evidence-based practice journal article summaries for clinical, personality inventory to determine strengths and weaknesses of leadership style, in-class leadership/followership role-playing activity, "Friday in the ER" interactive management simulation, mock job interviews of students with peer review/evaluation, role playing delegation communication and conflict management, nursing budget/house supervisor case studies. This semester, I also continued the Interactive Group NCLEX Prep relay race during the class period immediately before the ATI Comp Predictor. The relay race included four rounds (updated from three) during which groups worked together to quickly and correctly complete NCLEX items on comprehensive topics, including NGN case-based items.

**Spring 2023** - The program began utilizing the ATI exams with the Next Generation NCLEX-style questions. Scores on all content/specialty standardized nursing exams and the comprehensive predictor exam met or exceeded the national group mean for content except, Pediatrics. Fundamentals exam score improved by eight data points. Pharmacology had a slight decline in scores compared to Fall 2022, but still above the national mean.

ATI does not offer a national group mean for the outcome of Clinical judgment; however, the data table above demonstrates a drop in scores for Pharmacology, Pediatrics, Maternal-Newborn, and Medical-Surgical compared to scores for Fall 2022. The Comprehensive Predictor and Fundamentals scores demonstrated a marked improvement from Fall 2022.

NURS 424 - Care of the Complex Patient - Created a health care record utilizing Google Docs increased the fidelity and students loved it. Qualitative feedback from students was unanimously cases will be using this method in the fall. Create and implement an escape room to put the pieces together and review final exam content. Use case studies and new NGN questioning and use Nearpod during lectures.

2023-2024

**Fall 2023** -The group mean score on all content/specialty standardized nursing exams and the comprehensive predictor exam met or exceeded the national group mean score except for the Comprehensive Predictor and Medical-Surgical.

ATI does not offer a national group mean for the outcome of Clinical judgment; however, the data table above demonstrates that all specialty exams and Comprehensive Predictor results, show an increase or the same score in the clinical judgment ability of students compared to scores from Spring 2023.

**Spring 2024** - The group mean score on all content/specialty standardized nursing exams and the comprehensive predictor exam met or exceeded the national group mean score except for the Comprehensive Predictor.

ATI does not offer a national group mean for the outcome of Clinical judgment; however, the data table above demonstrates that all specialty exams and Comprehensive Predictor results, show an increase or the same score in the clinical judgment ability of students compared to scores from Fall 2023.

## 8.2 Data

ATI Exam - <b>Communication</b>	Fall 2019	Spring 2020	Fall 2020	Spring 2021	Fall 2021	Spring 2022	Fall 2022	Spring 2023
Comprehensive Predictor	83.3	84.4	77.0	78.7	77.0	78.7	68.0	68.4
Medical-Surgical	78.0	77.5	74.6	79.6	—	—	—	70.8
Maternal/Newborn	71.8	—	72.0	73.3	—	—	—	71.6
Pediatrics	71.3	—	83.8	87.0	—	—	—	—
Pharmacology	59.4	62.2	91.5	57.6	83.9	59.0	88.7	74.1
Mental Health	87.3	—	68.3	78.9	74.5	66.1	64.6	64.7
Fundamentals	53.5	58.1	57.5	56.0	57.4	63.6	63.7	67.7

ATI Exam - <b>Communication</b>	Fall 2023	Spring 2024	Fall 2024	Spring 2025	Fall 2025	Spring 2026	Fall 2026	Spring 2027
Comprehensive Predictor	76.5	76.5						
Medical-Surgical	77.1	80.0						
Maternal/Newborn	100	17.0						
Pediatrics	60.5	75.0						
Pharmacology	72.3	90.2						
Mental Health	86.0	92.5						
Fundamentals	76.4	77.9						



### 8.2.1 Analysis of Data and Plan for Continuous Improvement

2019-2020:

ATI does not offer a national group mean for the outcome of Communication and Collaboration. It is important to note that due to the COVID-19 forced closure of face-to-face instruction on March 18, 2020, the Undergraduate Nursing made a decision to only administer the Comprehensive Predictor, Medical-Surgical, Pharmacology, and Fundamentals ATI exams using the virtual test proctoring program, Proctorio. As evident in the data table above, student performance remained steady with slight improvements in Comprehensive predictor, Pharmacology, and Fundamentals when comparing the Spring 2020 results to the results of Fall 2019.

2020-2021:

Scores from Fall 2020 reflect a decrease in student communication scores in comparison to scores from the previous academic year. This is attributed to the disruption of learning caused by the devastation and hardships experienced by students who were able to complete the semester. The cohort results of Spring 2021, demonstrate an improvement in student scores in the Comprehensive Predictor, Medical-Surgical, Maternal/Newborn, Pediatrics, and Mental Health. Student scores in the Pharmacology and Fundamentals exams demonstrate a decline. Strategies to improve score in Mental Health consist of implementing accident, error, injury prevention content, increasing content on family dynamics, and requiring MedCom psychopharmacology as homework assignments. Implementation of clinical simulation for disease processes, assessment of symptoms, as well as the entire nursing process. (Course Summary Spring 2021)

2021-2022:

Scores reflect a decrease in student communication scores in comparison to scores from Fall 2020. However, the scores remain satisfactory in comparison to the data reported for the prior academic years. The Fundamental cohort results of Spring 2022 demonstrate a significant improvement from Fall 2021. There were no communication scores reported in the Medical-Surgical, Maternal/Newborn, and Pediatrics ATI exams.

2022-2023:

Scores reported are an average of three scores: psychosocial integrity, Informatics, and teamwork and collaboration. There is a 10-point decline in the communication average for the comp-predictor score for fall and spring compared to the 2021-2022 scores. Score improvement in Pharmacology and Fundamentals exams. Decline in average scores for communication components on the Mental Health exam.

Plan:

(1) Faculty will continue to incorporate these content areas into the mandatory NCLEX Prep Plan for Spring 2023 students. These NCLEX Prep Plan components will include both practice questions in class and practice questions through the NCLEX Prep Plan. There are also practice (optional) exams for students in these areas that faculty can promote before graduation.

2023-2024:

Scores reported were from interdisciplinary collaboration and communication. All test scores improved from the 2022-2023 year and from Fall 2023 to Spring 2024 except Maternal Newborn which dropped from 100% to 17%. There was only one question which assessed communication.

## 9 Assessment and Benchmark Evaluation of Clinical Competency

Assessment: Evaluation of Clinical Competency.

Benchmark 1: 95% of students achieve satisfactory clinical evaluations related to Clinical Judgment.

Prior to 2016-2017, the benchmark was 90% of students.

Benchmark 2: 95% of students achieve satisfactory clinical evaluations related to communication:

- Written
- Oral
- Technology

Prior to 2016-2017, the benchmark was 90% of students.

### 9.1 Data

Academic Year	% satisfactory clinical evaluation
2019-2020	99.1%
2020-2021	98.6%
2021-2022	99.0%
2022-2023	99.0%
2023-2024	99.0%

Satisfactory Clinical Evaluation of Clinical Judgement by Course:

Term	N310	N315	N318	N319	N320	N321	N400/401	N402	N424	N425
Fall 2019	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Spring 2020	98%	100%	100%	100%	100%	100%	98%	100%	100%	100%
Fall 2020	92%	97%	100%	100%	100%	100%	100%	100%	100%	100%
Spring 2021	98%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Fall 2021	98%	100%	100%	98%	100%	100%	100%	100%	97%	100%
Spring 2022	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Fall 2022	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%
Spring 2023	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Fall 2023	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Spring 2024	98.4%	100%	100%	100%	100%	100%	96.7%	100%	100%	100%

### 9.1.1 Analysis of Data and Plan for Continuous Improvement

2019-2020:

Students met the new benchmark of 95% across the curriculum.

2020-2021:

The students met the benchmark of 95% across the curriculum except for N310 in fall 2020, which received a score of 92%. NURS 310 is the first clinical nursing course students take to learn fundamental nursing skills. The students in this course were considerably affected by the disruption in learning caused by Hurricanes Laura and Delta. Due to not being able to renter Hardtner Hall after the storms, a clinical fundamental skills laboratory was created at a local health care facility for the remaining of the semester. To accommodate for the limited space and social distancing for COVID-19, student time in the clinical laboratory was decreased from 6 hours to somewhere between 3-4 hours. Students were also provided practice hours on Friday.

Recognizing, the difficulty the beginning clinical students experienced as well as the other clinical nursing students, the Undergraduate Nursing faculty conducted a Clinical Nursing Bootcamp July 19-23, 2021. The purpose of this program was to provide a skill boost for clinical nursing students adversely affected by safety restrictions and decreased access to clinical sites related to COVID-19 and Hurricanes. A total of 59 students attend the week-long event. For the first two days of the camp, cohorts of students rotated through stations to work on clinical reasoning/judgment skills, test-taking strategies and drug calculations, and psychomotor skill review with the application of clinical reasoning skills (scenario-based evaluations). The last three days (24 hrs) of the camp, students were divided up into groups of 10 or fewer and were taken to a clinical unit with a faculty member where students performed assessments, and nursing care, and had 1:1 time with faculty to boost their ability to "Think like a Nurse"

2021-2022:

Students exceeded the benchmark of 95% across the curriculum. This academic year, faculty have been working to increase learning activities in clinical nursing courses that will enhance students' clinical judgment/clinical reasoning skills. Some examples of activities used in NURS 310 are the use of discussion questions, case studies, in-class cell phone app-lead interactive content reviews, prioritization activities, ATI modules quizzes and activities, ATI patient simulations, ATI health assessment interactive modules, Escape Room practicum, Team building activities for content review and application. NURS 319 resumed simulation in Spring 2022 and in NURS 401 simulation using standardized patients was expanded from 2 to 3 weeks.

2022-2023:

Students met the new benchmark of 95% across the curriculum.

2023-2024:

Students met the new benchmark of 95% across the curriculum. NURS 401 was the only clinical nursing that did not reach 100% (96%). We continue to utilize simulation learning experiences in all clinical nursing courses. Those simulations consist of high and low-fidelity simulation and integrated simulation. We also encourage clinical faculty to increase their competency in facilitating student learning in simulation.

## 9.2 Data

Academic Year	% satisfactory clinical evaluation
2019-2020	100%
2020-2021	100%
2021-2022	99.0%
2022-2023	100%
2023-2024	99.0%

### Satisfactory Evaluation of Communication by Course:

Term	N310	N315	N318	N319	N320	N321	N400/ 401	N402	N424	N425
Spring 2020	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Fall 2020	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Spring 2021	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Fall 2021	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Spring 2022	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Fall 2022	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Spring 2023	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Fall 2023	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Spring 2024	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

### 9.2.1 Analysis of Data and Plan for Continuous Improvement

2019-2020:

The benchmark was met across the curriculum and in each individual clinical course.

2020-2021:

The benchmark was met across the curriculum and in each individual clinical course.

2021-2022:

The benchmark was met across the curriculum and in each individual clinical course.

Strategies we use to support student communication are the use of TeamSTEPPS tools and strategies for communication, leadership, and team building. Communication is supported through scenarios used in simulation clinical activities.

2022-2023:

The benchmark was met across the curriculum and in each individual clinical course.

Strategies we use to support student communication are the use of TeamSTEPPS tools and strategies for communication, leadership, and team building. Communication is supported through scenarios used in simulation clinical activities.

2023-2024:

The benchmark was met across the curriculum and in each individual clinical course.

Strategies we use to support student communication are the use of TeamSTEPPS tools and strategies for communication, leadership, and team building.

Communication is supported through scenarios used in simulation clinical activities.

## 10 Assessment and Benchmark Graduate Exit, Alumni, Employer Survey

Assessment: Graduate Exit, Alumni, Employer Survey.

- Benchmark 1: 3.5 mean response of graduates, alumni, and employers on questions related to the ability to use critical thinking as a generalist professional nurse.
- Benchmark 2: 3.5 mean response of graduates, alumni, and employers on questions related to the ability to communicate as a profession nurse.
- Benchmark 3: 4.0 mean response of graduates on questions related to utilizing information technology to support and communicate the planning and provisions of patient care.
  - Prior to 2016-2017, the benchmark was >3.5 mean response of graduates.
- Benchmark 4: 4.0 mean response of graduates on the survey question related to valuing service as a nursing contribution to the welfare of persons (individual, family, & society).
  - Prior to 2017, the benchmark was >3.5 mean response of graduates.

### 10.1 Data

Year	Graduates	Alumni	Employers
2019	4.65	4.0	4.0
2020	4.6	—	—
2021	4.5	4.2	4.0
2022	4.5	4.3	4.3
2023	4.4	4.5	4.3
2024	4.7	4.5	4.1

### 10.1.1 Analysis of Data and Plan for Continuous Improvement

2019-2020:

Survey results for Graduates continue to meet the benchmark. The mean response is the same as the previous academic year. The results from the Alumni and Employer survey were not available due to COVID-19 related closures and no access to clinical facilities. These two surveys are administered during the spring semester.

2020-2021:

Survey results for the Graduate, Alumni, and Employer Satisfaction surveys continue to meet the benchmark. The mean responses remain at or near the same level as the results from years 2019 and 2020.

2021-2022:

Survey results for the Graduate, Alumni, and Employer Satisfaction surveys continue to meet or exceed the benchmark. The mean responses from the alumni and employer survey increased from the year 2021.

2022-2023:

Survey results for the Graduate, Alumni, and Employer Satisfaction surveys continue to meet or exceed the benchmark. The mean responses from the alumni and employer survey remained consistent with results from the previous year with a slight increase in the perception of alumni. NCLEX testing strategies have changed as of March 2023. This change necessitates changes in teaching strategies to assist students to strengthen clinical judgment and decision-making skills.

2023-2024:

Survey results for the Graduate, Alumni, and Employer Satisfaction surveys continue to meet or exceed the benchmark. There was a drop in the Employer score. There is no way of knowing the reasoning behind the score received. Faculty congress approved a recommendation to provide an area for employers to provide comments on future surveys.

### 10.2 Data

Year	Graduates	Alumni	Employers
2019	4.45	4.3	4.33
2020	4.5	—	—
2021	4.6	4.5	3.8
2022	4.6	4.5	4.2
2023	4.5	4.5	4.3
2024	4.8	4.4	4.4

10.2.1 Analysis of Data and Plan for Continuous Improvement

2019-2020:  
Survey results for Graduates continue to meet the benchmark. The mean response is the same as the previous academic year. The results from the Alumni and Employer survey were not available due to COVID-19 related closures and no access to clinical facilities. These two surveys are administered during the spring semester.

2020-2021:  
Survey results continue to meet the benchmark. However, there is an increase in the perception of graduates and alumni as to their ability to communicate as professional nurses and a noted decline in the perception of the employer, from 4.33 to 3.8. Professional communication strategies are enforced in all simulation and patient care learning experiences utilizing TeamSTEPPS strategies with roleplaying and personal reflection activities.

2021-2022:  
Survey results exceed the benchmark. However, there is an increase in the perception of employers of the ability of our graduates to communicate as professional nurses. Professional communication strategies are enforced in all simulation and patient care learning experiences utilizing TeamSTEPPS strategies with roleplaying and personal reflection activities.

2022-2023:  
Survey results exceed the benchmark. However, there is an increase in the perception of employers of the ability of our graduates to communicate as professional nurses. Professional communication strategies are enforced in all simulation and patient care learning experiences utilizing TeamSTEPPS strategies with roleplaying and personal reflection activities.

2023-2024:  
Survey results exceed the benchmark. Professional communication strategies are enforced in all simulation and patient care learning experiences utilizing TeamSTEPPS strategies with roleplaying and personal reflection activities.

10.3 Data

Year	Mean response
2019	4.7
2020	4.7
2021	4.5
2022	4.6
2023	4.5
2024	4.6

### 10.3.1 Analysis of Data and Plan for Continuous Improvement

2019-2020:

The survey mean continues to meet the benchmark of 4.0 (on a 5 point scale), an upward trend continues to be noted in the mean response related to use of technology.

Examsoft has been successfully integrated throughout all semesters of the BSN program.

E-Value has been successfully integrated throughout all semesters of the BSN program. All students are uploading personal information and required clinical documents. Faculty are using E-Value for evaluation of skills and clinical evaluations.

2020-2021:

The survey mean continues to meet the benchmark of 4.0 (on a 5 point scale), an upward trend continues to be noted in the mean response related to use of technology.

Examsoft has been successfully integrated throughout all semesters of the BSN program.

E-Value has been successfully integrated throughout all semesters of the BSN program. All students are uploading personal information and required clinical documents. Faculty are using E-Value for evaluation of skills and clinical evaluations.

2021-2022:

The survey means continues to meet the benchmark of 4.0 (on a 5-point scale), and an upward trend continues to be noted in the mean response related to the use of technology. The nursing informatics course (NURS327) was revised to include the new Baccalaureate Essentials (2221) and a new delivery format of 7 online modules. Examsoft has been successfully integrated throughout all semesters of the BSN program. Healthcare technology is also used in simulation scenarios and ATI learning modules. E-Value has been successfully integrated throughout all semesters of the BSN program. All students are uploading personal information and required clinical documents. Faculty are using E-Value for evaluation of skills and clinical evaluations.

2022-2023:

The survey mean continues to meet the benchmark of 4.0 (on a 5-point scale). The mean score dropped a tenth of a point from 2022. The nursing informatics course (NURS327) was revised to include the new Baccalaureate Essentials (2221) and a new delivery format of 7 online modules. Examsoft has been successfully integrated throughout all semesters of the BSN program. Healthcare technology is also used in simulation scenarios and ATI learning modules. E-Value has been successfully integrated throughout all semesters of the BSN program. All students are uploading personal information and required clinical documents. Faculty are using E-Value for evaluation of skills and clinical evaluations.

2023-2024:

The survey mean continues to meet the benchmark of 4.0. Healthcare technology is used in simulation scenarios and ATI learning modules. E-Value has been successfully integrated throughout all semesters of the BSN program. All students are uploading personal information and required clinical documents. Students are using information technology in the clinical setting to trend health data and make decisions.



## 10.4 Data

Year	Graduates	Alumni	Employers
2019	4.65	4.2	4.2
2020	4.75	—	—
2021	4.5	4.6	4.5
2022	4.7	4.3	4.6
2023	4.6	4.5	4.7
2024	4.8	4.6	4.1

### 10.4.1 Analysis of Data and Plan for Continuous Improvement

2019-2020:

Survey results met the benchmark. The mean response remains consistent relative to the past year for graduates. No survey was sent to alumni and employers due to COVID-19 closures.

2020-2021:

Survey results met the benchmark for graduates, alumni, and employers; however, there was a decline in the perception of service with the graduates. This change could have been influenced by the reduction of volunteer activities available due to COVID closures in Spring 2020 and the devastation of hurricanes in Fall 2020.

2021-2022:

The survey results exceeded the benchmark of equal to or greater than 3.5. The Graduate Exit and Employer survey results revealed an upward trend. The alumni mean response declined from 4.6 to 4.3 from the previous year. Volunteer/service activities have resumed this academic year.

2022-2023:

The survey results exceeded the benchmark of equal to or greater than 3.5. The Alumni and Employer survey results revealed an upward trend. The graduate mean response declined from 4.7 to 4.6 from the previous year.

2023-2024:

The survey results exceeded the benchmark of equal to or greater than 3.5. Graduate and alumni mean response rate increased and Employer mean response decreased six-tenths of a point. The survey form has been revised and will provide an opportunity for employers to provide comments.

## 11 Assessment and Benchmark Community Service

Assessment: Community Service.

Benchmark: 100% of clinical nursing students will participate in three hours of community service each semester.

**11.1 Data**

Academic Year	Participation		Completion of community service form	
	#	%	#	%
2013-2014	—	100%	—	100%
2014-2015	—	100%	—	100%
2015-2016	—	100%	—	100%
2016-2017	—	100%	—	100%
2017-2018	—	100%	—	100%
2018-2019	—	100%	—	100%
2019-2020	—	50%	—	100%
2020-2021	—	50%	—	100%
2021-2022	—	100%	—	100%
2022-2023	222/222	100%	222/222	100%
2023-2024	—	100%	—	100%

### 11.1.1 Analysis of Data and Plan for Continuous Improvement

2019-2020:

The opportunity for service opportunities was non-existent in Spring 2020 due to COVID-19 related closures and therefore was not required for our students.

2020-2021:

The opportunity for service opportunities was abundantly present in the Fall 2020 semester due to the rebuilding efforts of the community after Hurricanes Laura and Delta. Many students and faculty volunteered their time moving simulation laboratory equipment to local health care on September 16, 2020, so the clinical nursing students could continue with clinical learning while repairs were being made to Hardtner Hall. Many students and faculty moved all the equipment and supplies back to Hardtner hall in January 2021 to prepare labs for the start of the Spring 2021 semester. We could not have done this without the help of all!! It was a beautiful display of teamwork and service for the greater good. Though the service hour requirement was waived for students in the Fall 2020 semester, the department head kept records of all faculty and students who participated in both moves, and those who assisted in preparing the labs upon return. The students were able to apply those hours to meet the service requirement for the Spring 2021 semester and faculty were able to apply their documented time to meet their Service component of the APR process in May of 2021.

2021-2022:

The Student Nurses organization was active in coordinating community service opportunities for student participation. Service activities include:

- Out of the Darkness Suicide Prevention Walk
- Organized a Kickball tournament that consisted of teams from industry and students. Proceeds raised from this activity were donated to promote Testicular Cancer research.
- Hope's 5K walk

2022-2023:

Community Service hours are required for the following courses:

- 4th semester: NURS 310
- 5th semester: NURS 318
- 6th semester: NURS 320
- 7th semester: NURS 402
- 8th semester: NURS 425

The Student Nurses organization will continue to work with healthcare agencies and organizations to provide volunteer opportunities for students. The big service opportunities conducted this academic year were the **SNA volleyball tournament** and **Build a Bed** workshop with the United Methodist Church in Sulphur.

2023-2024:

Community Service hours are required for the following courses:

- 4th semester: NURS 310
- 5th semester: NURS 318
- 6th semester: NURS 320
- 7th semester: NURS 402
- 8th semester: NURS 425

Faculty reviewed the current service-hour requirements for each semester and agreed to continue requiring two(2) service hours for 4th-semester students and three (3) service hours for the remaining semesters.

The following statement was added to the "Report of Community Service Activity" form as #5 under "Criteria": Students who do not meet the community service hour requirements by the posted deadline will receive an Incomplete (I) as their course grade, which could delay the student's progression through the BSN curriculum.

Curriculum Committee members are also developing a plan to incorporate three community service hours into the requirements of RN-BSN students.

