

The ACT Evaluation/Survey Service For Educational Institutions and Agencies

Student Opinion Survey (4-Year) Graphics Report MCNEESE STATE UNIVERSITY Code: 1594

Prepared by ACT Educational & Social Research June 3, 2005

Student Opinion Survey (4-Year) Graphics Report For MCNEESE STATE UNIVERSITY

Prepared by ACT Survey Research Services 06/03/05

This report provides graphical information for selected demographic items (e.g., age, race/ethnicity, sex) for your college and for a national normative sample. For all Likert scale items (e.g., 5-point Satisfaction scale), data are displayed for your institution's top and bottom five items as well as the five items with the greatest and least differences for your institution in comparison with national normative data. Please note percentages may not add to 100 due to the effect of rounding.

The "National Norms" used in this report are based on 44,114 student records from 39 public postsecondary institutions that administered the ACT Student Opinion Survey between January 1, 2002 and March 31, 2005. Normative data of this type are often referred to as "user norms," because they simply represent a composite of the data obtained by a number of institutions that administered the instrument during a particular period of time. See the "Normative Data Report" for the Student Opinion Survey for more information concerning the nature of the national norms sample.

For more information about the ACT Evaluation/Survey Service, contact the ACT Survey Services staff listed below.

Ordering and Scanning/Scoring Surveys

Sharon Waite ESS Customer Service 319/337-1893 (fax) 319/337-1467

Survey Reporting

Dianne Coppens
ESS Production Services
319/337-1186 (fax) 319/337-1578

Discussing research related issues (e.g., sampling, subgroup selection, item construction, etc.), survey administration, specialized services and materials

Randy McClanahan Senior Research Associate 319/337-1440 Randy.McClanahan@act.org Vi Bitterman Program Coordinator 319/337-1098 Vi.Bitterman@act.org

(fax) 319/341-2284 Survey Research Services

Using report results for accreditation, outcomes assessment, and effectiveness measures

Educational Services
319/337-1051
outcomes@act.org
(fax) 319/337-1790
Postsecondary Services, Educational Services Division

ACT 500 ACT Drive P.O. Box 168 Iowa City, IA 52243-0168

Table of Contents

Section I, Item B: Age	. 1
Section I, Item C: Racial/Ethnic	. 2
Section I, Item D: Class Level	. 3
Section I, Item F: Sex	. 4
Section I, Item H: Hours Worked	. 5
Section I, Item L: Prior School Attended	. 6
Section II, College Services: Top & Bottom 5 Items	. 7
Section II, College Services: Largest Positive & Largest Negative Differences	. 8
Section III, College Environment: Academic	. 9
Section III, College Environment: Admissions	10
Section III, College Environment: Rules & Policies	11
Section III, College Environment: Facilities	
Section III, College Environment: Registration	13
Section III, College Environment: General	14
Section III, College Environment: Top & Bottom 5 Items	15
Section III, College Environment: Largest Positive & Largest Negative Differences	16

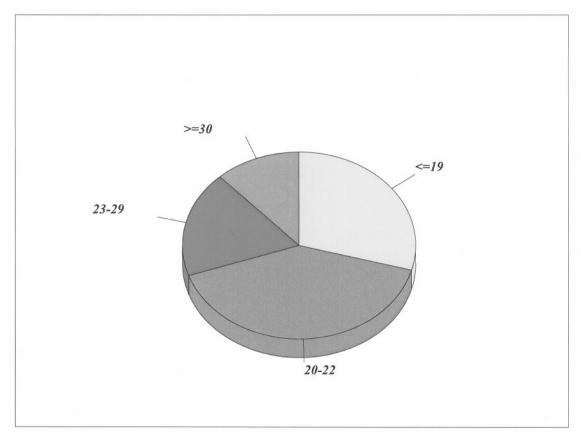


Figure 1. Section I - Background Information, Item B: Age

Age	Your Institution %	National Norms %
18 & Under	10.0	8.7
19	19.2	16.2
20	13.8	15.4
21	16.5	15.7
22	10.1	11.8
23 to 25	12.0	13.7
26 to 29	6.4	6.4
30 to 39	8.2	7.0
40 to 61	3.6	4.8
62 or Over	.1	.2
<=19	29.2	24.9
20-22	40.5	43.0
23-29	18.4	20.1
>=30	11.9	12.0

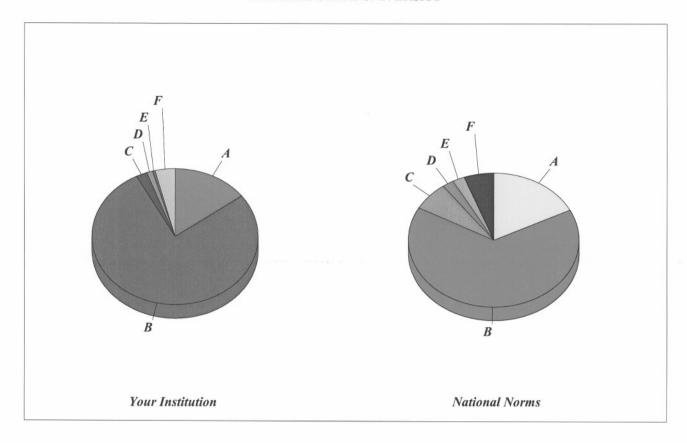


Figure 2. Section I - Background Information, Item C: Racial/Ethnic Group

Race/Ethnicity	Your Institution %	National Norms %
African American or Black	14.7	17.5
Native American (Indian, Alaskan, Hawaiian)	.5	2.3
Caucasian or White	77.5	65.5
Mexican American, Mexican Origin	.9	4.7
Asian American, Oriental, Pacific Islander	1.1	2.2
Puerto Rican, Cuban, Other Latino or Hispanic	1.3	2.1
Other	1.6	1.9
Prefer not to respond	2.4	3.8
A. Black	14.7	17.5
B. White	77.5	65.5
C. Hispanic	2.2	6.8
D. Asian	1.1	2.2
E. Native American	.5	2.3
F. Other/Prefer not to respond	3.9	5.7

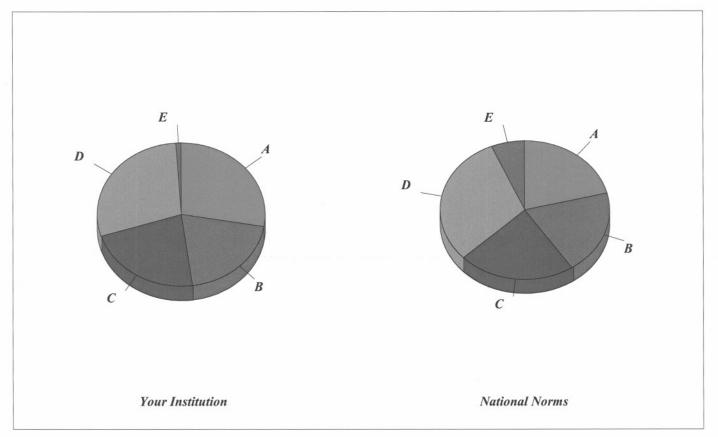


Figure 3. Section I - Background Information, Item D: Class Level

Class Level	Your Institution %	National Norms %
Freshman	27.7	21.1
Sophomore	20.1	19.5
Junior	22.2	22.3
Senior	28.9	30.6
Graduate or Professional Student	.9	5.0
Special Student	.2	.2
Other/Unclassified	.0	1.0
Does not apply to this college	.0	.2
A. Freshman	27.7	21.1
B. Sophomore	20.1	19.5
C. Junior	22.2	22.3
D. Senior	28.9	30.6
E. All Others and N/A	1.0	6.4

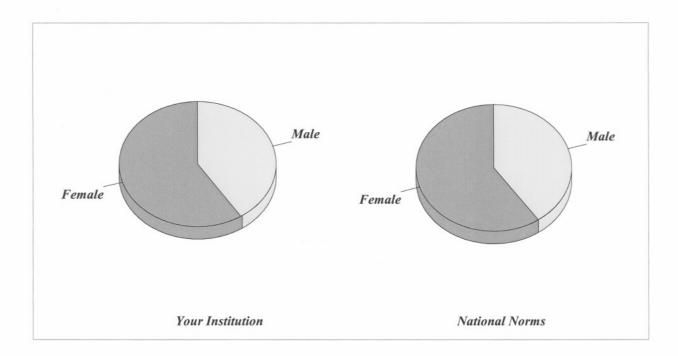


Figure 4. Section I - Background Information, Item F: Sex

Sex	Your Institution %	National Norms %
Male	40.7	40.3
Female	59.3	59.7

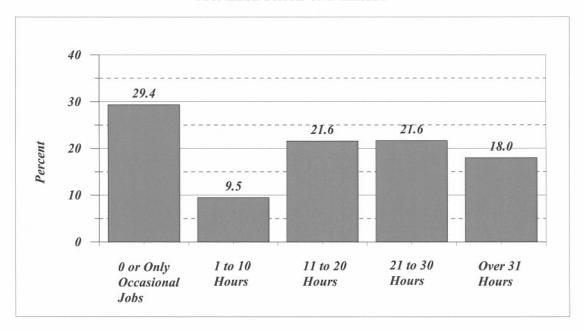


Figure 5. Section I - Background Information, Item H: Hours Worked Per Week

Hours Worked	Your Institution %	National Norms %
0 or Only Occasional Jobs	29.4	36.2
1 to 10 Hours	9.5	10.5
11 to 20 Hours	21.6	21.6
21 to 30 Hours	21.6	15.0
31 to 40 Hours	14.1	11.3
Over 40	3.9	5.3
0 or Only Occasional Jobs	29.4	36.2
1 to 10 Hours	9.5	10.5
11 to 20 Hours	21.6	21.6
21 to 30 Hours	21.6	15.0
Over 31 Hours	18.0	16.6

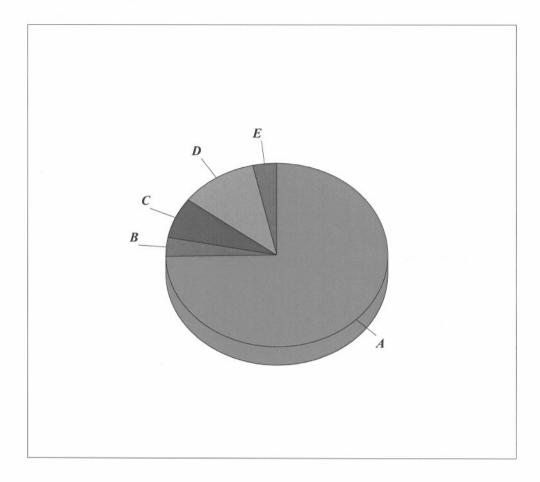


Figure 6. Section I - Background Information, Item L: Prior School Attended

Prior School Attended	Your Institution %	National Norms %
High School	74.7	66.1
Vocational/Technical School	3.3	2.4
2-Year College	7.2	13.8
4-Year College or University	11.2	14.6
Graduate/Professional College	.2	1.0
Other	3.3	2.2
A. High School	74.7	66.1
B. Vocational/Technical School	3.3	2.4
C. 2-Year College	7.2	13.8
D. 4-Year College or University	11.2	14.6
E. Others	3.5	3.2

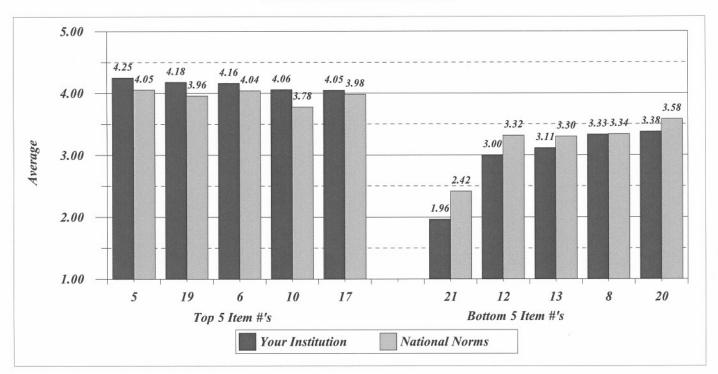


Figure 7. Section II - College Services: Satisfaction with College Services for Those Who Have Used This Service

		You Instit		Natio Nor	
Item	#	% Used	Avg	% Used	Avg
Top .	5 for Your Institution				
5	Recreational/intramural programs and services	36.3	4.25	37.7	4.05
19	Computer services	75.5	4.18	70.1	3.96
6	Library facilities and services	81.7	4.16	80.0	4.04
10	Financial aid services	68.5	4.06	59.5	3.78
17	Credit-by-examination program	10.3	4.05	11.0	3.98
Botte	om 5 for Your Institution				
21	Parking facilities and services	81.1	1.96	75.2	2.42
12	Residence hall services and programs	21.4	3.00	37.8	3.32
13	Food services	42.3	3.11	59.7	3.30
8	Student health insurance program	10.3	3.33	10.5	3.34
20	College mass transit services	1.9	3.38	16.7	3.58

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.

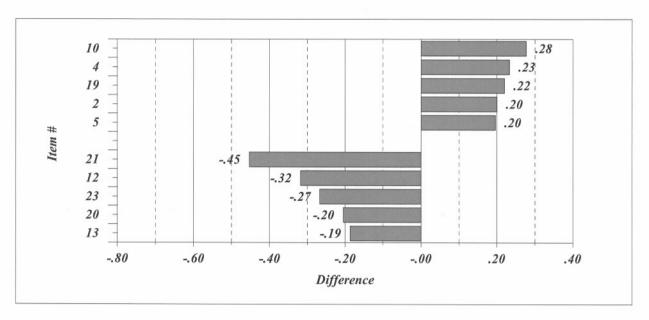


Figure 8. Section II - College Services: Largest Positive & Largest Negative Differences between Your Institution's Averages and the National Averages of Satisfaction Level with the Services of this College

Iten	ı #	Your Institution Avg	National Norms Avg	Difference
La	rgest Positive (or Smallest Negative) Differences			
10	Financial aid services	4.06	3.78	.28
4	Job placement services	3.70	3.47	.23
19	Computer services	4.18	3.96	.22
2	Personal counseling services	4.04	3.84	.20
5	Recreational/intramural programs and services	4.25	4.05	.20
La	rgest Negative (or Smallest Positive) Differences			
21	Parking facilities and services	1.96	2.42	45
12	Residence hall services and programs	3.00	3.32	32
23	Day care services	3.42	3.68	27
20	College mass transit services	3.38	3.58	20
13	Food services	3.11	3.30	19

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.

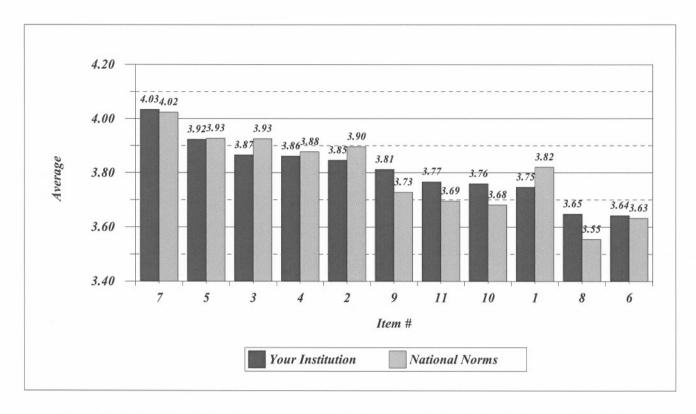


Figure 9. Section III - College Environment: Satisfaction level with the Academic Aspects of this College

Iten	<i>t</i> #	Your Institution Avg	National Norms Avg
7	Class size relative to the type of course	4.03	4.02
5	Attitude of the faculty toward students	3.92	3.93
3	Instruction in your major field	3.87	3.93
4	Out-of-class availability of your instructors	3.86	3.88
2	Course content in your major field	3.85	3.90
9	Availability of your advisor	3.81	3.73
11	Preparation you are receiving for your future occupation	3.77	3.69
10	Value of the information provided by your advisor	3.76	3.68
1	Testing/grading system	3.75	3.82
8	Flexibility to design your own program of study	3.65	3.55
6	Variety of courses offered at this college	3.64	3.63

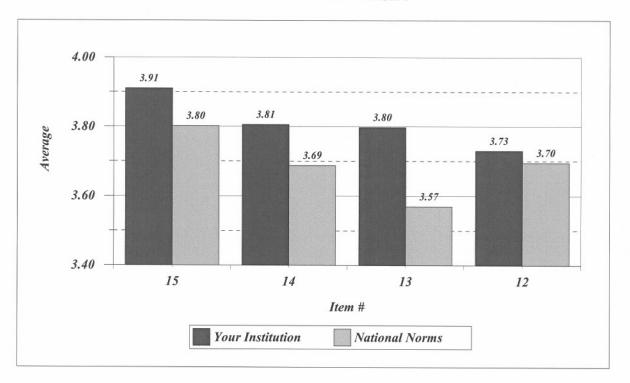


Figure 10. Section III - College Environment: Satisfaction level with the Admissions Aspects of this College

Item	#	Your Institution Avg	National Norms Avg
15	College catalog/admissions publications	3.91	3.80
14	Accuracy of college information you received before enrolling	3.81	3.69
13	Availability of financial aid information prior to enrolling	3.80	3.57
12	General admissions procedures	3.73	3.70

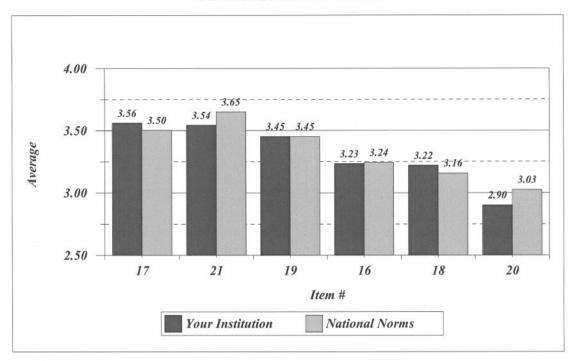


Figure 11. Section III - College Environment: Satisfaction level with the Rules & Policies Aspects of this College

Item	#	Your Institution Avg	National Norms Avg
17	Rules governing student conduct at this college	3.56	3.50
21	Personal security/safety at this campus	3.54	3.65
19	Academic probation and suspension policies	3.45	3.45
16	Student voice in college policies	3.23	3.24
18	Residence hall rules and regulations	3.22	3.16
20	Purposes for which student activity fees are used	2.90	3.03

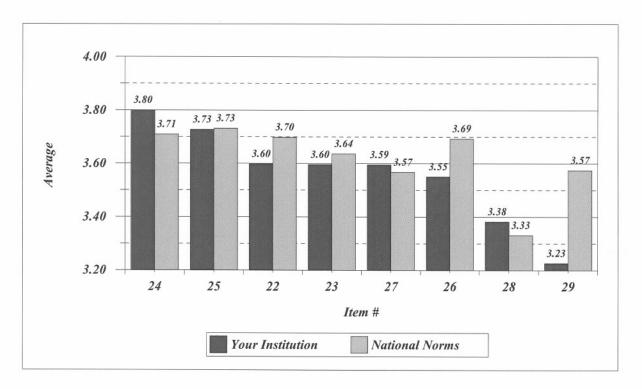


Figure 12. Section III - College Environment: Satisfaction level with the Facilities Aspects of this College

Item #		Your Institution Avg	National Norms Avg
24	Athletic facilities	3.80	3.71
25	Study areas	3.73	3.73
22	Classroom facilities	3.60	3.70
23	Laboratory facilities	3.60	3.64
27	Campus bookstore	3.59	3.57
26	Student union	3.55	3.69
28	Availability of student housing	3.38	3.33
29	General condition of buildings and grounds	3.23	3.57

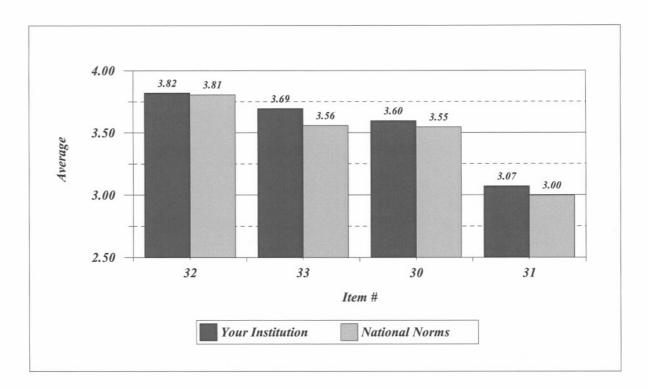


Figure 13. Section III - College Environment: Satisfaction level with the Registration Aspects of this College

Item	#	Your Institution Avg	National Norms Avg
32	Academic calendar for this college	3.82	3.81
33	Billing and fee payment procedures	3.69	3.56
30	General registration procedures	3.60	3.55
31	Availability of the courses you want at times you can take them	3.07	3.00

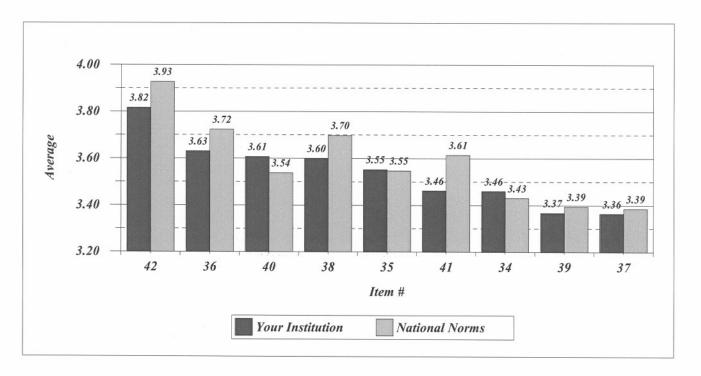


Figure 14. Section III - College Environment: Satisfaction level with the General Aspects of this College

Item #		Your Institution Avg	National Norms Avg
42	This college in general	3.82	3.93
36	Racial harmony at this college	3.63	3.72
40	Religious activities and programs	3.61	3.54
38	Opportunities for personal involvement in campus activities	3.60	3.70
35	Attitude of the college nonteaching staff toward students	3.55	3.55
41	Campus media (student newspaper, campus radio, etc.)	3.46	3.61
34	Concern for you as an individual	3.46	3.43
39	Student government	3.37	3.39
37	Opportunities for student employment	3.36	3.39

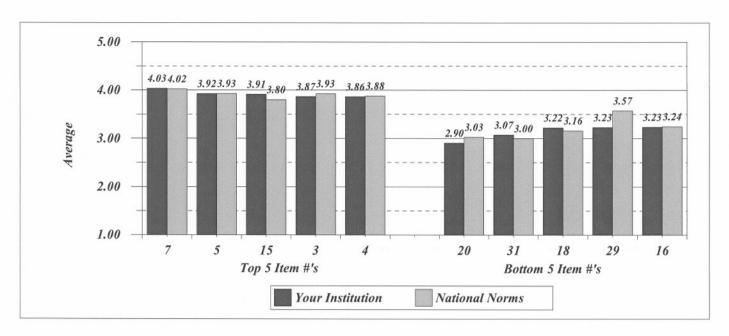


Figure 15. Section III - College Environment: Satisfaction with All Aspects of this College

Item #		Your Institution Avg	National Norms Avg
Тор	5 for Your Institution		
7	Class size relative to the type of course	4.03	4.02
5	Attitude of the faculty toward students	3.92	3.93
15	College catalog/admissions publications	3.91	3.80
3	Instruction in your major field	3.87	3.93
4	Out-of-class availability of your instructors	3.86	3.88
Botte	om 5 for Your Institution		
20	Purposes for which student activity fees are used	2.90	3.03
31	Availability of the courses you want at times you can take them	3.07	3.00
18	Residence hall rules and regulations	3.22	3.16
29	General condition of buildings and grounds	3.23	3.57
16	Student voice in college policies	3.23	3.24

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.

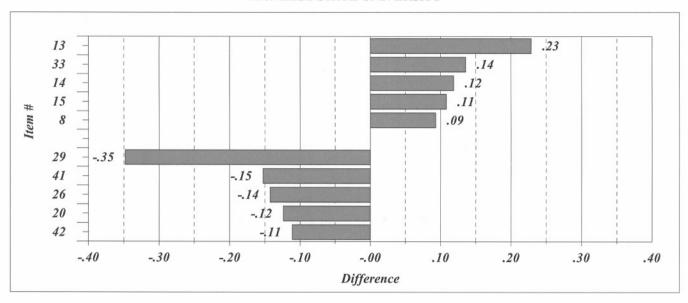


Figure 16. Section III - College Environment: Largest Positive & Largest Negative Differences between Your Institution's Averages and the National Averages of the Satisfaction Level with All Aspects of this College

Item #		Your Institution Avg	National Norms Avg	Difference
Larges	t Positive (or Smallest Negative) Differences	-		
13	Availability of financial aid information prior to enrolling	3.80	3.57	.23
33	Billing and fee payment procedures	3.69	3.56	.14
14	Accuracy of college information you received before enrolling	3.81	3.69	.12
15	College catalog/admissions publications	3.91	3.80	.11
8	Flexibility to design your own program of study	3.65	3.55	.09
Larges	t Negative (or Smallest Positive) Differences			
29	General condition of buildings and grounds	3.23	3.57	35
41	Campus media (student newspaper, campus radio, etc.)	3.46	3.61	15
26	Student union	3.55	3.69	14
20	Purposes for which student activity fees are used	2.90	3.03	12
42	This college in general	3.82	3.93	11

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.