

ESS

The ACT Evaluation/Survey Service
For Educational Institutions and Agencies

ACT[™]

Student Opinion Survey (4-Year) Graphics Report
for
MCNEESE STATE UNIVERSITY
Code: 1594

Prepared by ACT Survey Research Services
June 2, 2009

Student Opinion Survey (4-Year) Graphics Report
For
MCNEESE STATE UNIVERSITY

Prepared by ACT Survey Research Services
06/02/09

This report contains pie charts and bar graphs for selected items for your college and for a national normative sample. For all Likert scale items (e.g., 5-point Satisfaction scale), data are displayed for your institution's top and bottom five items as well as the five items with the greatest and least differences for your institution in comparison with national normative data. Please note percentages may not add to 100 due to the effect of rounding.

*The "National Norms" used in this report are based on 47,341 student records from 51 **public** postsecondary institutions that administered the ACT Student Opinion Survey between August 1, 2004 and July 31, 2008. Normative data of this type are often referred to as "user norms," because they simply represent a composite of the data obtained by a number of institutions that administered the instrument during a particular period of time. See the "Normative Data Report" for the Student Opinion Survey for more information concerning the nature of the national norms sample.*

See the following contact information by related topic for further details or assistance.

Ordering and Scanning/Scoring Surveys

ESS Customer Service
319/337-1893 (fax) 319/337-1467

Survey Reporting

ESS Production Services
319/337-1186 (fax) 319/337-1578

Discussing research related issues (e.g., sampling, subgroup selection, item construction, etc.), survey administration, specialized services and materials

Survey Research Services
319/337-1098 (fax) 319/341-2650

Using report results for accreditation, outcomes assessment, and effectiveness measures

Educational Services
319/337-1051 (fax) 319/337-1790
outcomes@act.org

<http://www.act.org/ess/>

ACT
500 ACT Drive
P.O. Box 168
Iowa City, IA 52243-0168

Table of Contents

<i>Section I, Item B: Age</i>	<i>1</i>
<i>Section I, Item C: Racial/Ethnic</i>	<i>2</i>
<i>Section I, Item D: Class Level</i>	<i>3</i>
<i>Section I, Item F: Sex</i>	<i>4</i>
<i>Section I, Item H: Hours Worked</i>	<i>5</i>
<i>Section I, Item L: Prior School Attended</i>	<i>6</i>
<i>Section II, College Services: Top & Bottom 5 Items</i>	<i>7</i>
<i>Section II, College Services: Largest Positive & Largest Negative Differences</i>	<i>8</i>
<i>Section III, College Environment: Academic</i>	<i>9</i>
<i>Section III, College Environment: Admissions</i>	<i>10</i>
<i>Section III, College Environment: Rules & Policies</i>	<i>11</i>
<i>Section III, College Environment: Facilities</i>	<i>12</i>
<i>Section III, College Environment: Registration</i>	<i>13</i>
<i>Section III, College Environment: General</i>	<i>14</i>
<i>Section III, College Environment: Top & Bottom 5 Items</i>	<i>15</i>
<i>Section III, College Environment: Largest Positive & Largest Negative Differences</i>	<i>16</i>

MCNEESE STATE UNIVERSITY

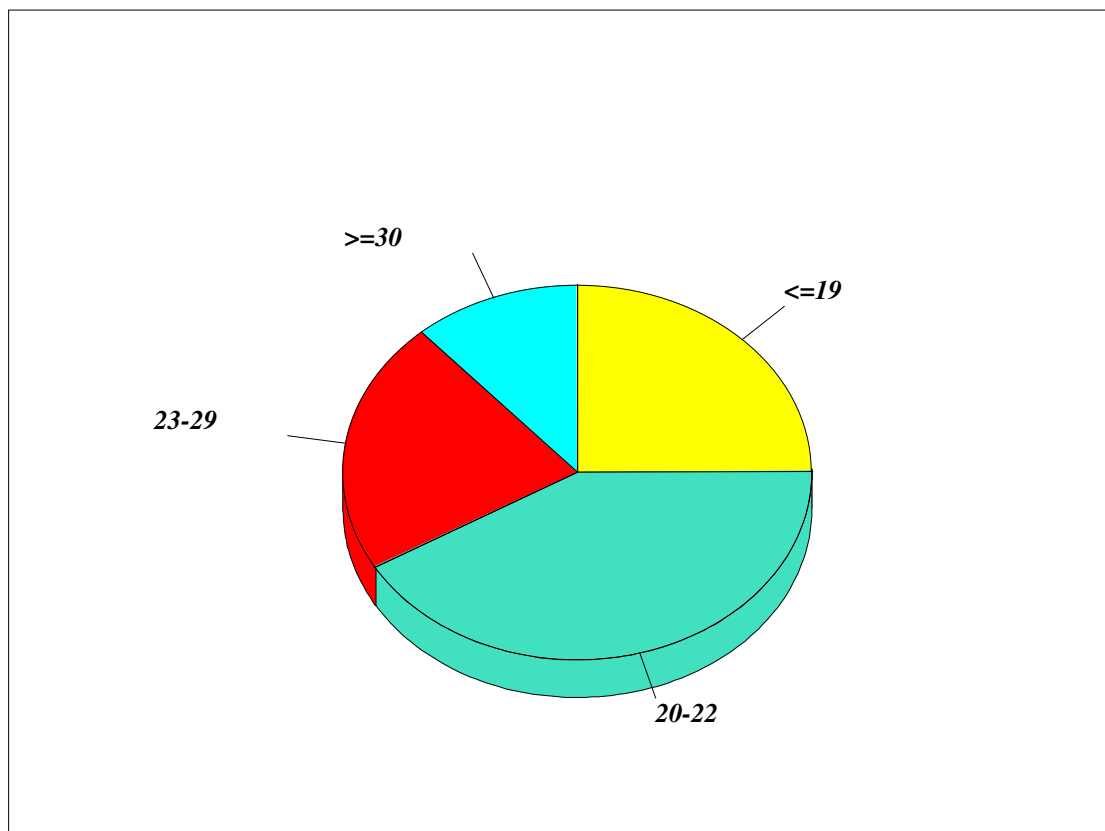


Figure 1. Section I - Background Information, Item B: Age

Age	Your Institution %	National Norms %
18 & Under	7.2	8.5
19	17.6	15.0
20	15.9	14.2
21	14.9	14.3
22	10.9	11.9
23 to 25	16.1	15.7
26 to 29	5.8	7.7
30 to 39	7.9	7.8
40 to 61	3.5	4.8
62 or Over	.1	.1
<=19	24.9	23.5
20-22	41.7	40.3
23-29	21.9	23.4
>=30	11.5	12.8

MCNEESE STATE UNIVERSITY

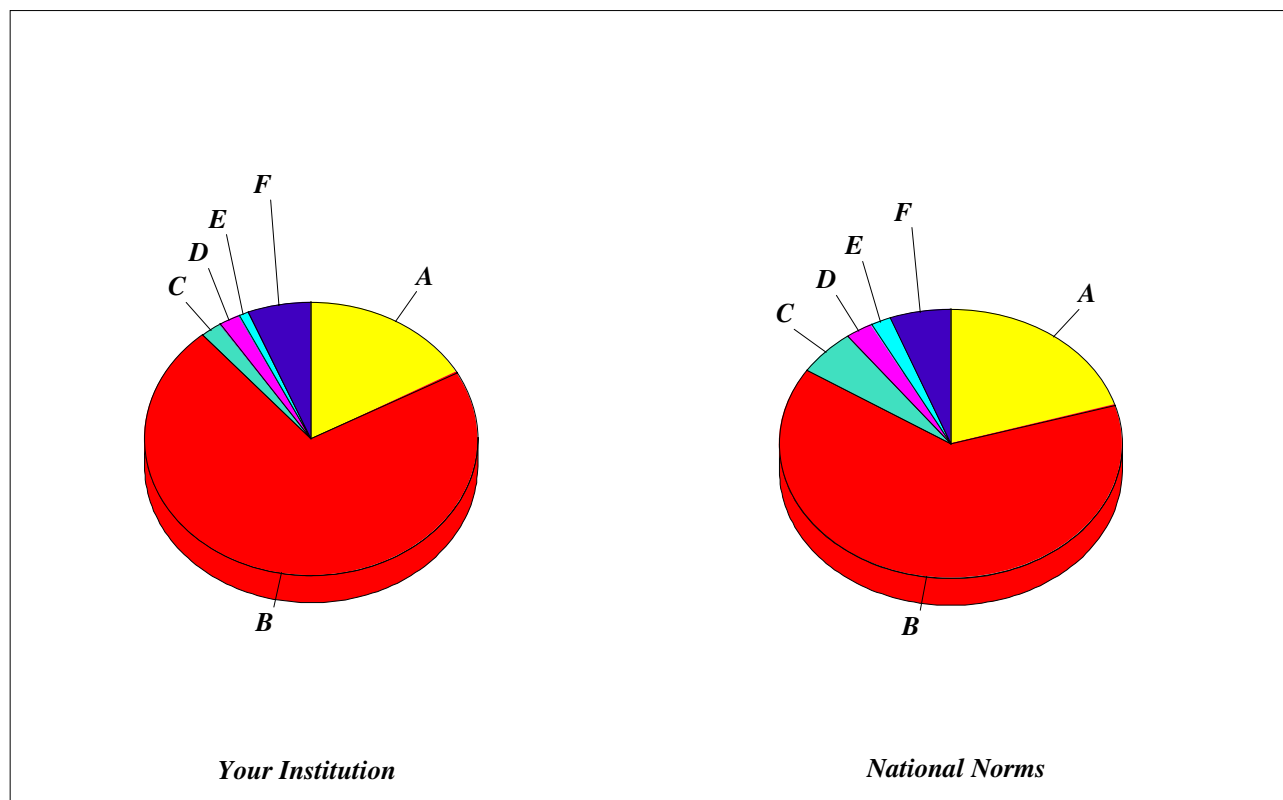


Figure 2. Section I - Background Information, Item C: Racial/Ethnic Group

<i>Race/Ethnicity</i>	<i>Your Institution %</i>	<i>National Norms %</i>
<i>African American or Black</i>	16.9	20.4
<i>Native American (Indian, Alaskan, Hawaiian)</i>	1.0	2.0
<i>Caucasian or White</i>	71.9	63.9
<i>Mexican American, Mexican Origin</i>	1.0	3.4
<i>Asian American, Oriental, Pacific Islander</i>	2.1	2.6
<i>Puerto Rican, Cuban, Other Latino or Hispanic</i>	1.0	2.1
<i>Other</i>	3.2	2.2
<i>Prefer not to respond</i>	2.9	3.5
<i>A. Black</i>	16.9	20.4
<i>B. White</i>	71.9	63.9
<i>C. Hispanic</i>	2.0	5.5
<i>D. Asian</i>	2.1	2.6
<i>E. Native American</i>	1.0	2.0
<i>F. Other/Prefer not to respond</i>	6.2	5.7

MCNEESE STATE UNIVERSITY

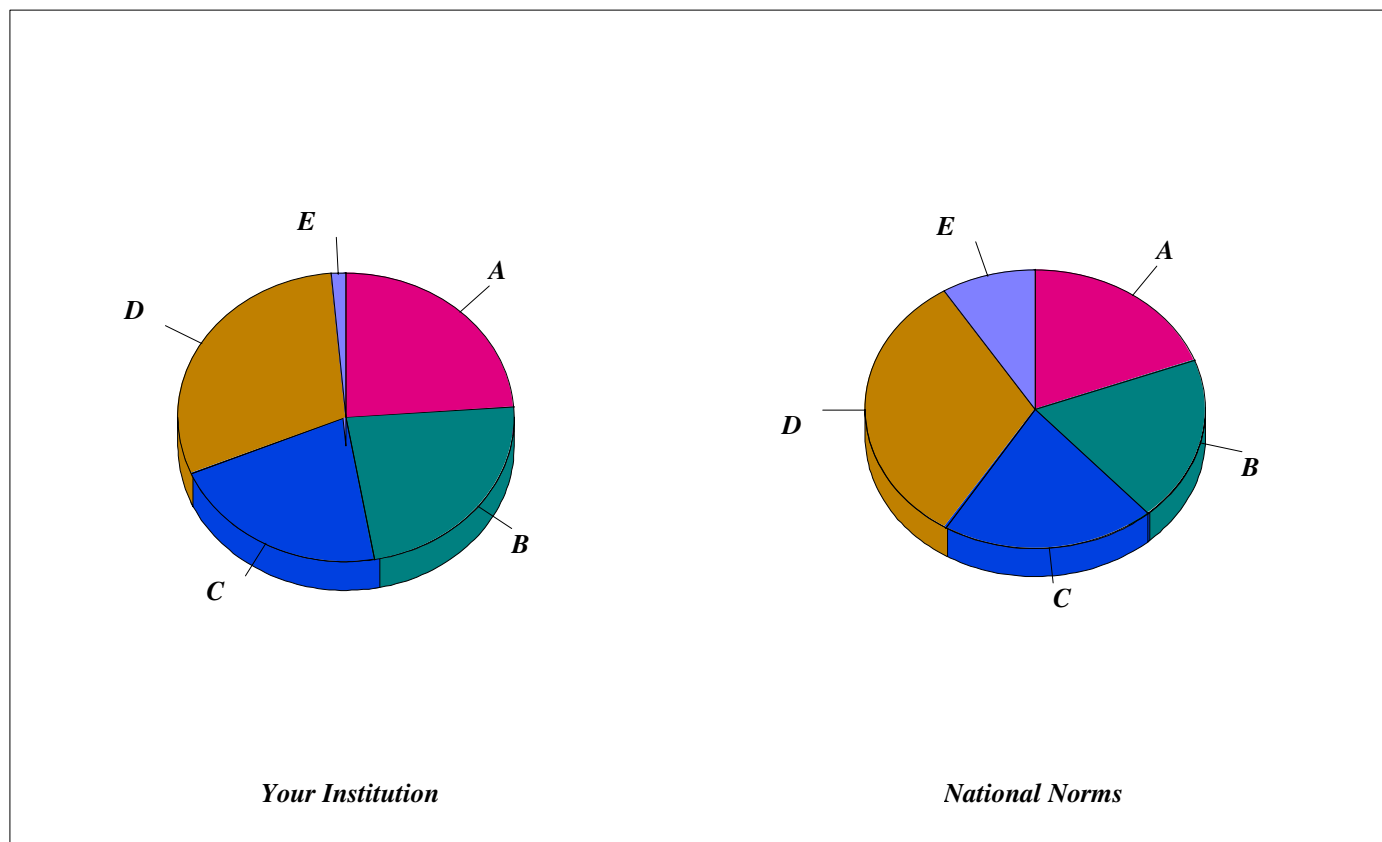


Figure 3. Section I - Background Information, Item D: Class Level

Class Level	Your Institution %	National Norms %
<i>Freshman</i>	23.8	19.3
<i>Sophomore</i>	23.5	19.2
<i>Junior</i>	21.3	20.3
<i>Senior</i>	30.0	32.2
<i>Graduate or Professional Student</i>	.9	7.8
<i>Special Student</i>	.0	.2
<i>Other/Unclassified</i>	.5	.8
<i>Does not apply to this college</i>	.0	.1
<i>A. Freshman</i>	23.8	19.3
<i>B. Sophomore</i>	23.5	19.2
<i>C. Junior</i>	21.3	20.3
<i>D. Senior</i>	30.0	32.2
<i>E. All Others and N/A</i>	1.4	9.0

MCNEESE STATE UNIVERSITY

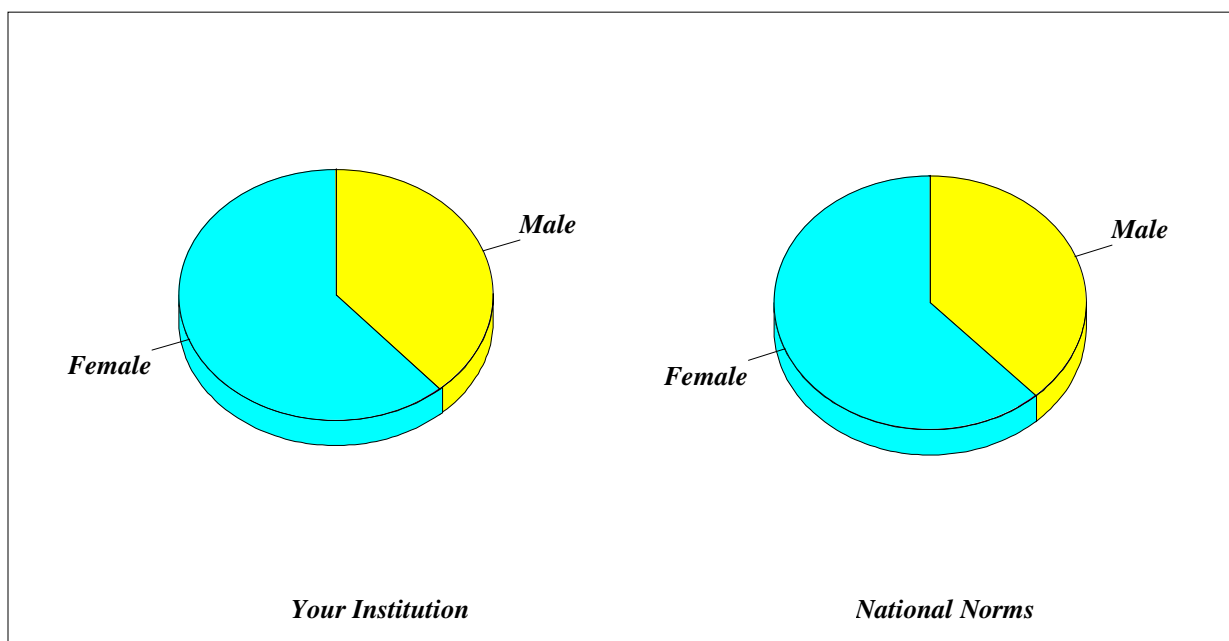


Figure 4. Section I - Background Information, Item F: Sex

<i>Sex</i>	<i>Your Institution %</i>	<i>National Norms %</i>
<i>Male</i>	<i>38.6</i>	<i>38.2</i>
<i>Female</i>	<i>61.4</i>	<i>61.8</i>

MCNEESE STATE UNIVERSITY

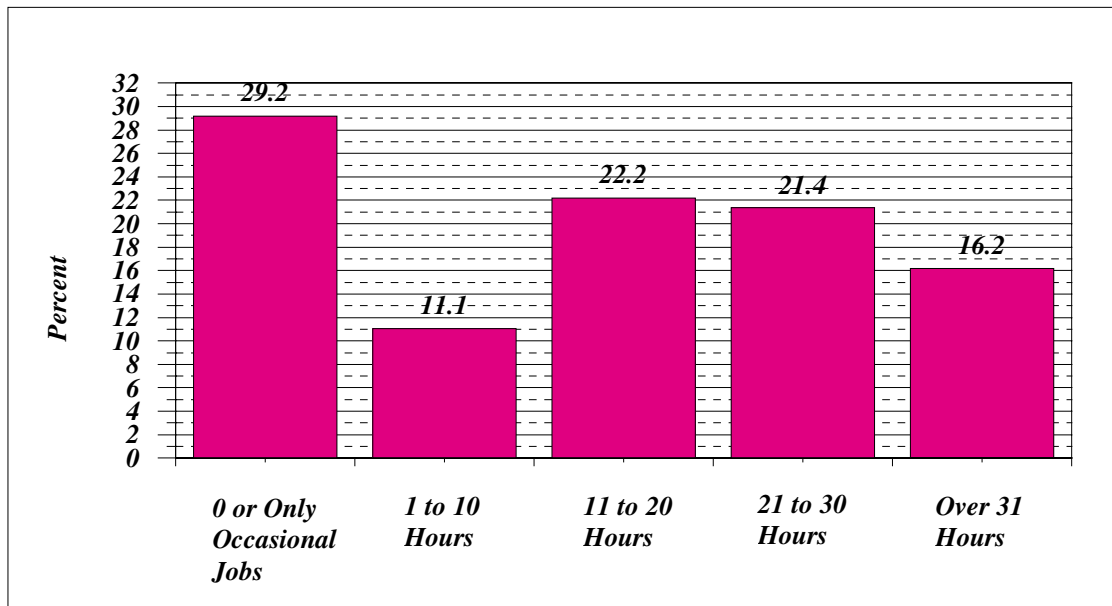


Figure 5. Section I - Background Information, Item H: Hours Worked Per Week

Hours Worked	Your Institution %	National Norms %
0 or Only Occasional Jobs	29.2	34.0
1 to 10 Hours	11.1	10.0
11 to 20 Hours	22.2	20.8
21 to 30 Hours	21.4	16.1
31 to 40 Hours	12.5	12.9
Over 40	3.7	6.1
0 or Only Occasional Jobs	29.2	34.0
1 to 10 Hours	11.1	10.0
11 to 20 Hours	22.2	20.8
21 to 30 Hours	21.4	16.1
Over 31 Hours	16.2	19.1

MCNEESE STATE UNIVERSITY

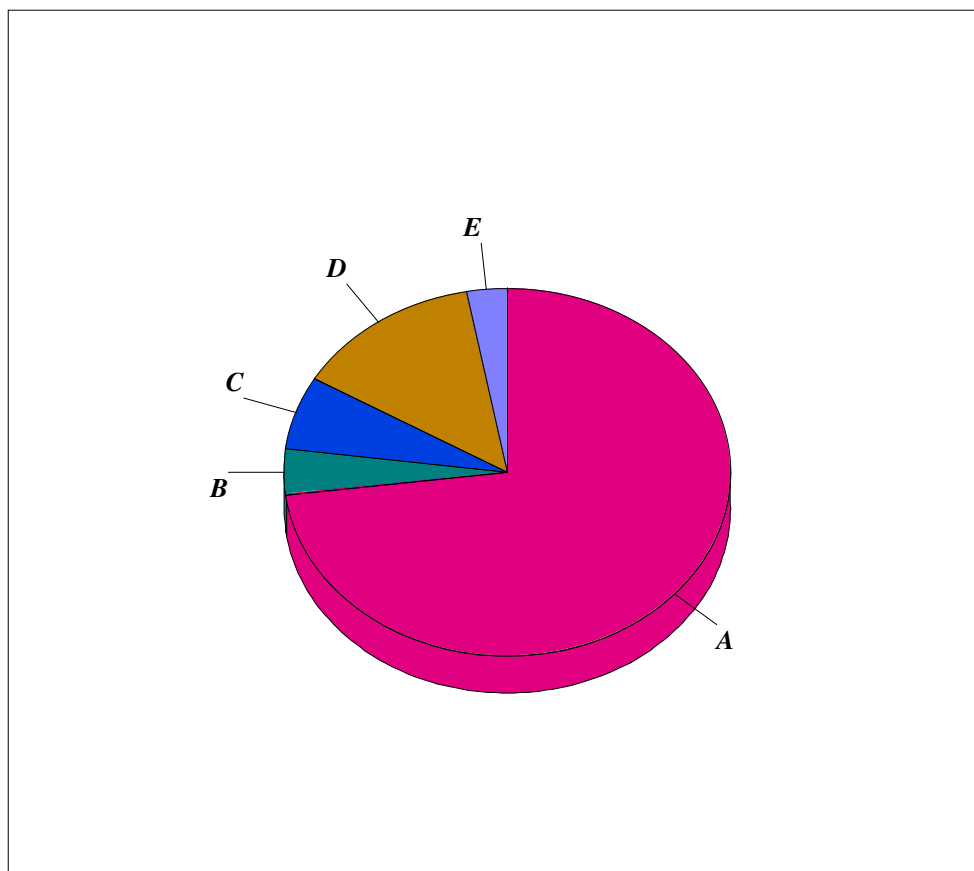


Figure 6. Section I - Background Information, Item L: Prior School Attended

<i>Prior School Attended</i>	<i>Your Institution %</i>	<i>National Norms %</i>
<i>High School</i>	<i>73.0</i>	<i>62.9</i>
<i>Vocational/Technical School</i>	<i>4.0</i>	<i>2.6</i>
<i>2-Year College</i>	<i>6.5</i>	<i>13.4</i>
<i>4-Year College or University</i>	<i>13.5</i>	<i>17.3</i>
<i>Graduate/Professional College</i>	<i>.2</i>	<i>1.7</i>
<i>Other</i>	<i>2.8</i>	<i>2.2</i>
<i>A. High School</i>	<i>73.0</i>	<i>62.9</i>
<i>B. Vocational/Technical School</i>	<i>4.0</i>	<i>2.6</i>
<i>C. 2-Year College</i>	<i>6.5</i>	<i>13.4</i>
<i>D. 4-Year College or University</i>	<i>13.5</i>	<i>17.3</i>
<i>E. Others</i>	<i>3.0</i>	<i>3.9</i>

MCNEESE STATE UNIVERSITY

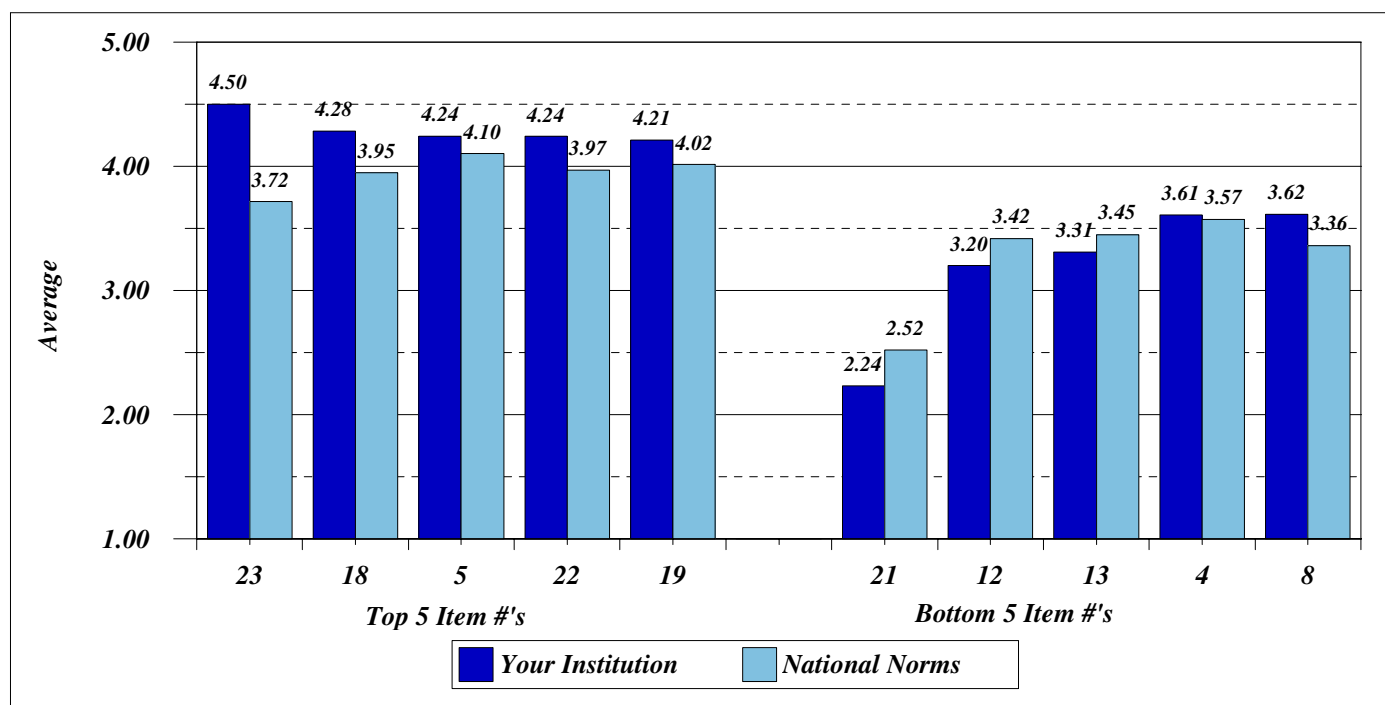


Figure 7. Section II - College Services: Satisfaction with College Services for Those Who Have Used This Service

Item #	Your Institution		National Norms	
	% Used	Avg	% Used	Avg
Top 5 for Your Institution				
23 Day care services	1.0	4.50	2.6	3.72
18 Honors program	5.5	4.28	10.4	3.95
5 Recreational/intramural programs and services	32.3	4.24	34.6	4.10
22 Veterans services	3.3	4.24	4.3	3.97
19 Computer services	75.0	4.21	68.1	4.02
Bottom 5 for Your Institution				
21 Parking facilities and services	76.7	2.24	71.7	2.52
12 Residence hall services and programs	19.8	3.20	32.7	3.42
13 Food services	46.1	3.31	57.9	3.45
4 Job placement services	5.5	3.61	9.3	3.57
8 Student health insurance program	13.9	3.62	10.9	3.36

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.

MCNEESE STATE UNIVERSITY

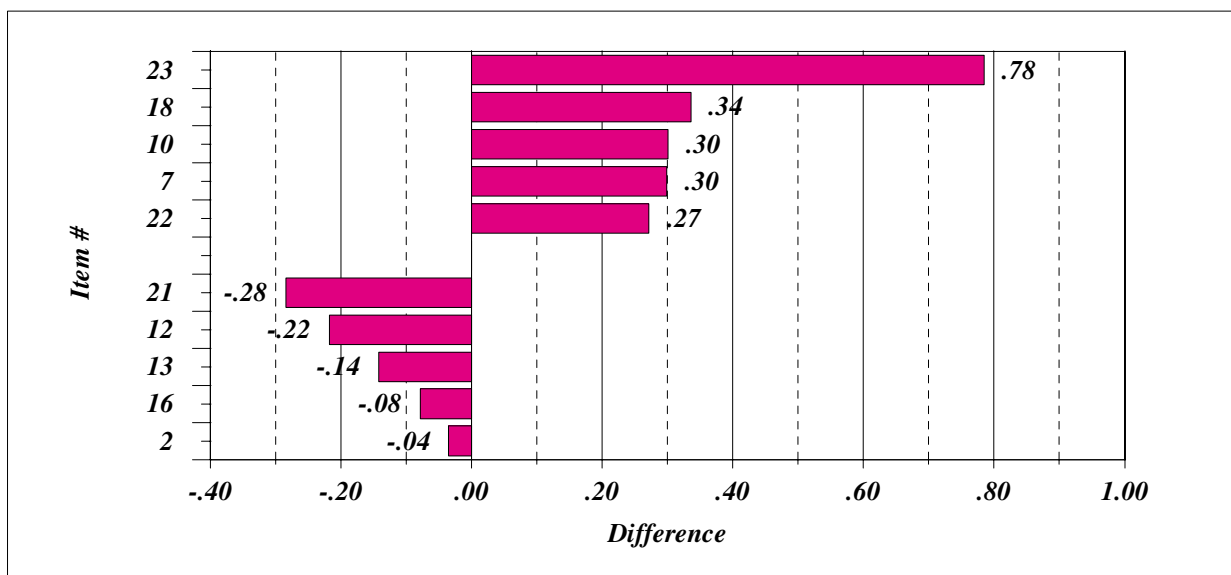


Figure 8. Section II - College Services: Largest Positive & Largest Negative Differences between Your Institution's Averages and the National Averages of Satisfaction Level with the Services of this College

Item #	Your Institution Avg	National Norms Avg	Difference
Largest Positive (or Smallest Negative) Differences			
23 Day care services	4.50	3.72	.78
18 Honors program	4.28	3.95	.34
10 Financial aid services	4.04	3.73	.30
7 Student health services	4.08	3.78	.30
22 Veterans services	4.24	3.97	.27
Largest Negative (or Smallest Positive) Differences			
21 Parking facilities and services	2.24	2.52	-.28
12 Residence hall services and programs	3.20	3.42	-.22
13 Food services	3.31	3.45	-.14
16 College orientation program	3.65	3.73	-.08
2 Personal counseling services	3.82	3.86	-.04

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.

MCNEESE STATE UNIVERSITY

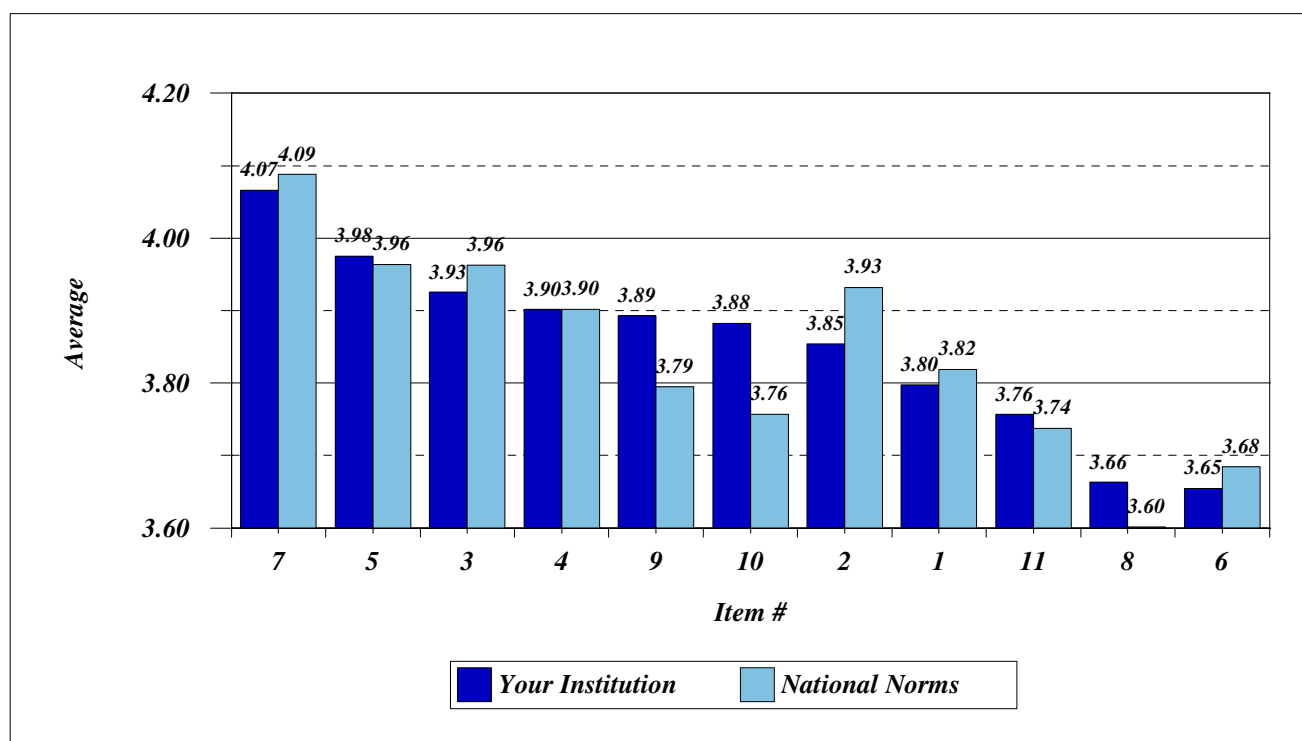


Figure 9. Section III - College Environment: Satisfaction level with the Academic Aspects of this College

Item #		Your Institution Avg	National Norms Avg
7	Class size relative to the type of course	4.07	4.09
5	Attitude of the faculty toward students	3.98	3.96
3	Instruction in your major field	3.93	3.96
4	Out-of-class availability of your instructors	3.90	3.90
9	Availability of your advisor	3.89	3.79
10	Value of the information provided by your advisor	3.88	3.76
2	Course content in your major field	3.85	3.93
1	Testing/grading system	3.80	3.82
11	Preparation you are receiving for your future occupation	3.76	3.74
8	Flexibility to design your own program of study	3.66	3.60
6	Variety of courses offered at this college	3.65	3.68

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

MCNEESE STATE UNIVERSITY

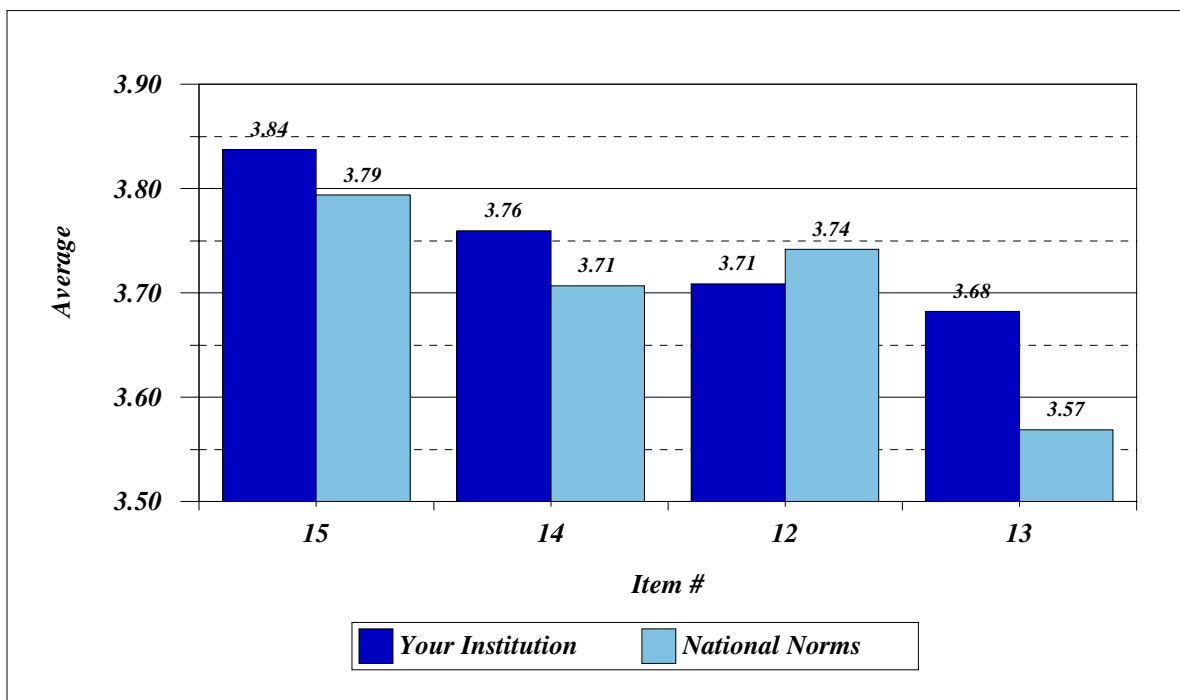


Figure 10. Section III - College Environment: Satisfaction level with the Admissions Aspects of this College

Item #		Your Institution Avg	National Norms Avg
15	College catalog/admissions publications	3.84	3.79
14	Accuracy of college information you received before enrolling	3.76	3.71
12	General admissions procedures	3.71	3.74
13	Availability of financial aid information prior to enrolling	3.68	3.57

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

MCNEESE STATE UNIVERSITY

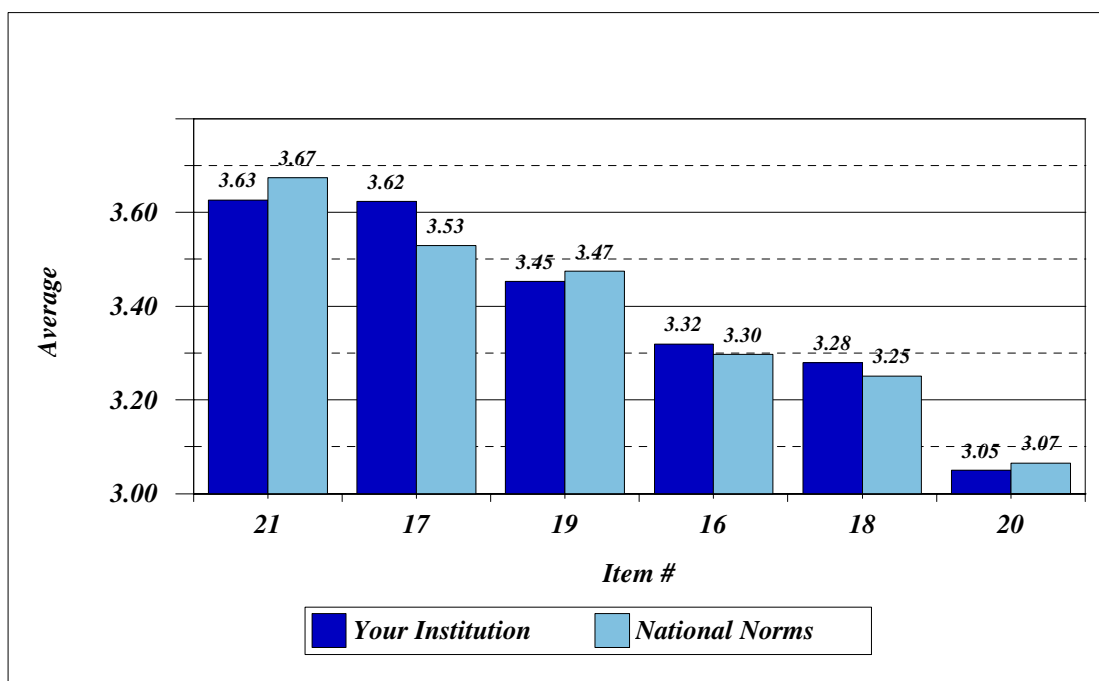


Figure 11. Section III - College Environment: Satisfaction level with the Rules & Policies Aspects of this College

Item #		Your Institution Avg	National Norms Avg
21	Personal security/safety at this campus	3.63	3.67
17	Rules governing student conduct at this college	3.62	3.53
19	Academic probation and suspension policies	3.45	3.47
16	Student voice in college policies	3.32	3.30
18	Residence hall rules and regulations	3.28	3.25
20	Purposes for which student activity fees are used	3.05	3.07

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

MCNEESE STATE UNIVERSITY

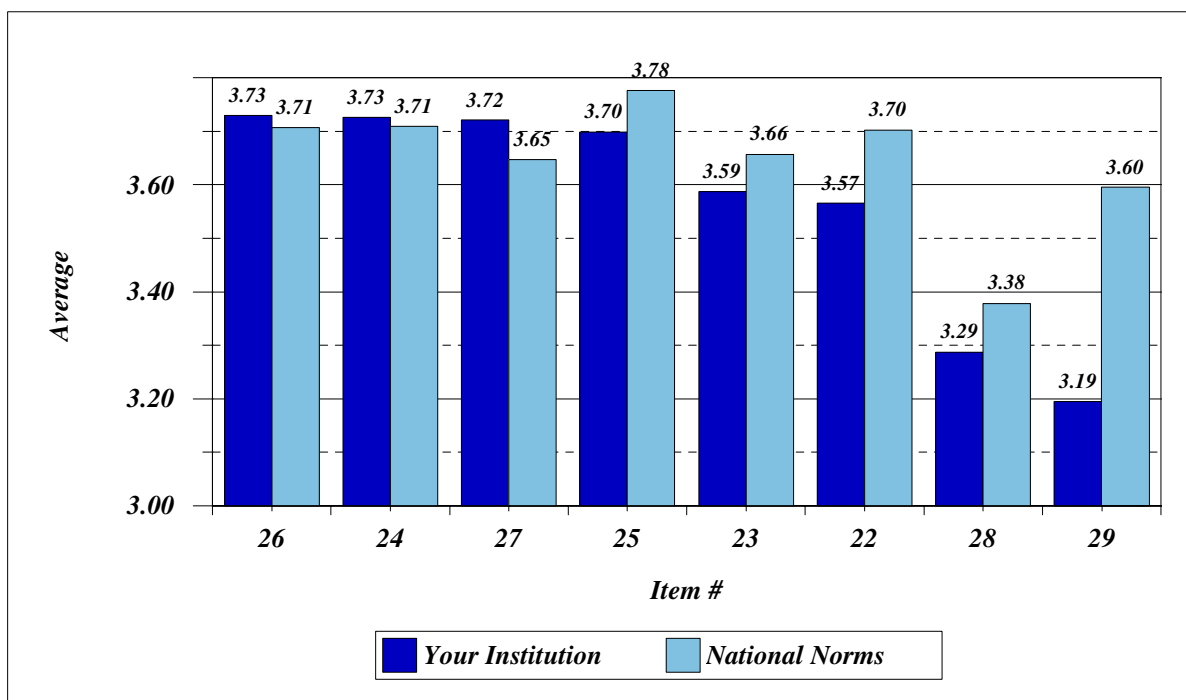


Figure 12. Section III - College Environment: Satisfaction level with the Facilities Aspects of this College

Item #		Your Institution Avg	National Norms Avg
26	Student union	3.73	3.71
24	Athletic facilities	3.73	3.71
27	Campus bookstore	3.72	3.65
25	Study areas	3.70	3.78
23	Laboratory facilities	3.59	3.66
22	Classroom facilities	3.57	3.70
28	Availability of student housing	3.29	3.38
29	General condition of buildings and grounds	3.19	3.60

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

MCNEESE STATE UNIVERSITY

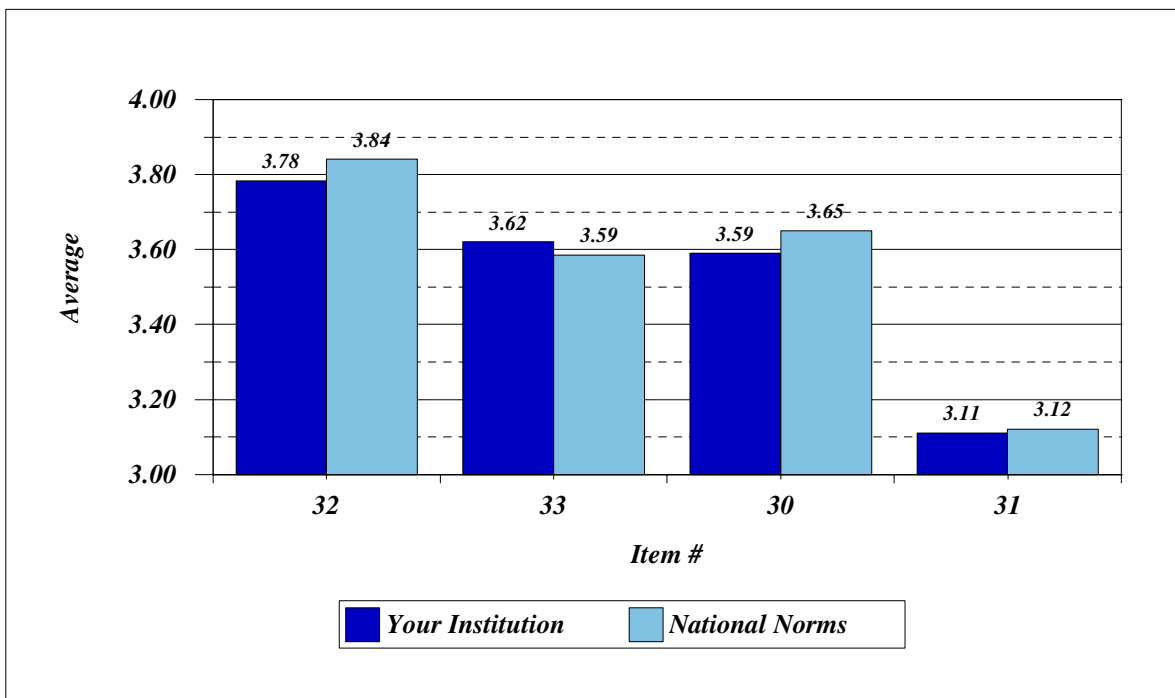


Figure 13. Section III - College Environment: Satisfaction level with the Registration Aspects of this College

Item #		Your Institution Avg	National Norms Avg
32	Academic calendar for this college	3.78	3.84
33	Billing and fee payment procedures	3.62	3.59
30	General registration procedures	3.59	3.65
31	Availability of the courses you want at times you can take them	3.11	3.12

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

MCNEESE STATE UNIVERSITY

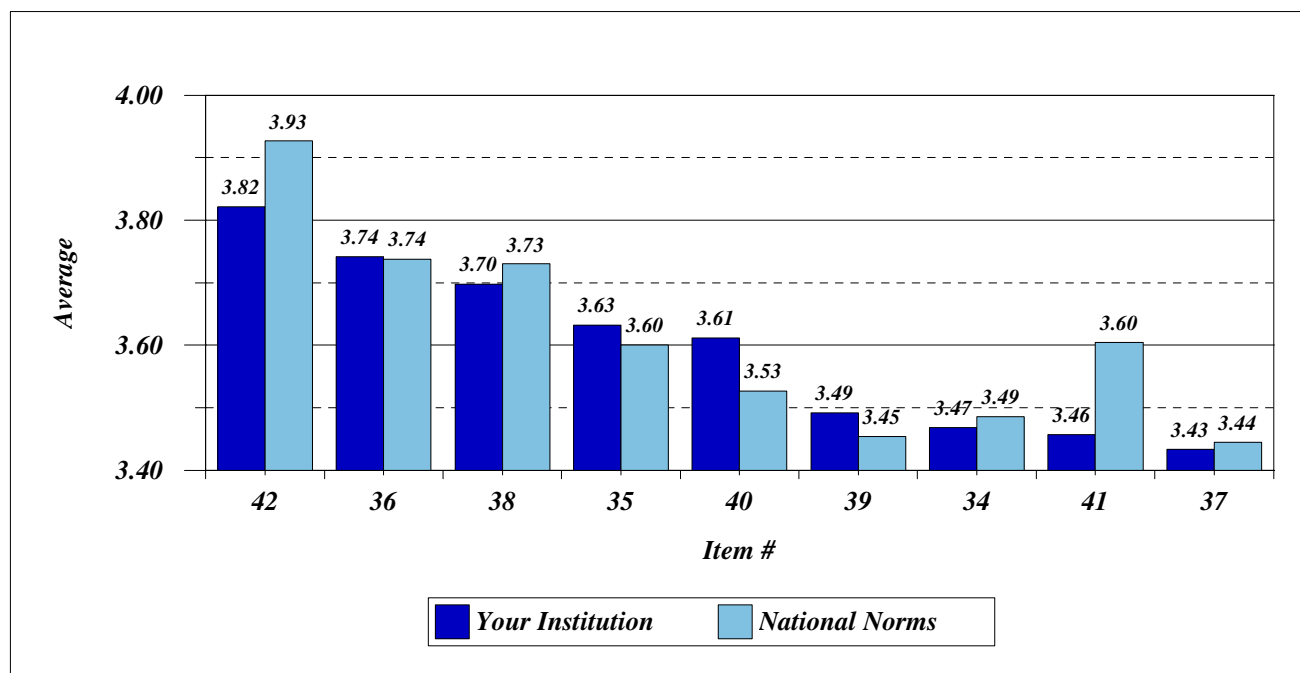


Figure 14. Section III - College Environment: Satisfaction level with the General Aspects of this College

Item #		Your Institution Avg	National Norms Avg
42	<i>This college in general</i>	3.82	3.93
36	<i>Racial harmony at this college</i>	3.74	3.74
38	<i>Opportunities for personal involvement in campus activities</i>	3.70	3.73
35	<i>Attitude of the college nonteaching staff toward students</i>	3.63	3.60
40	<i>Religious activities and programs</i>	3.61	3.53
39	<i>Student government</i>	3.49	3.45
34	<i>Concern for you as an individual</i>	3.47	3.49
41	<i>Campus media (student newspaper, campus radio, etc.)</i>	3.46	3.60
37	<i>Opportunities for student employment</i>	3.43	3.44

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

MCNEESE STATE UNIVERSITY

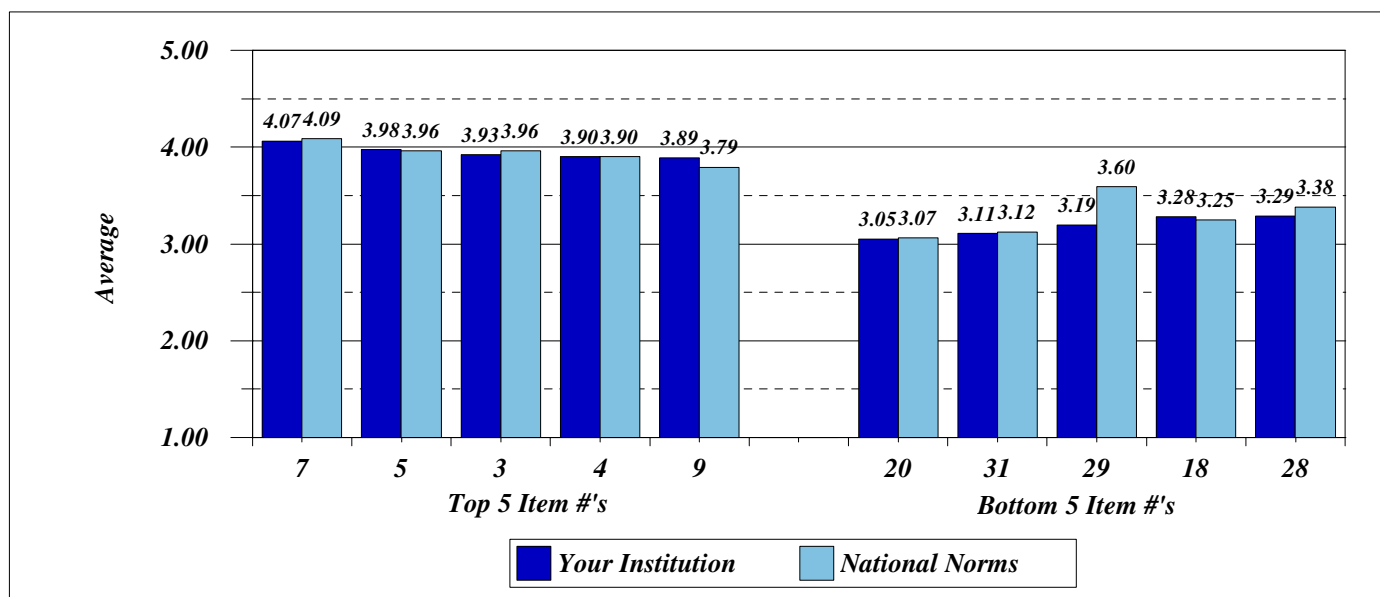


Figure 15. Section III - College Environment: Satisfaction with All Aspects of this College

Item #	Your Institution Avg	National Norms Avg
Top 5 for Your Institution		
7 Class size relative to the type of course	4.07	4.09
5 Attitude of the faculty toward students	3.98	3.96
3 Instruction in your major field	3.93	3.96
4 Out-of-class availability of your instructors	3.90	3.90
9 Availability of your advisor	3.89	3.79
Bottom 5 for Your Institution		
20 Purposes for which student activity fees are used	3.05	3.07
31 Availability of the courses you want at times you can take them	3.11	3.12
29 General condition of buildings and grounds	3.19	3.60
18 Residence hall rules and regulations	3.28	3.25
28 Availability of student housing	3.29	3.38

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.

MCNEESE STATE UNIVERSITY

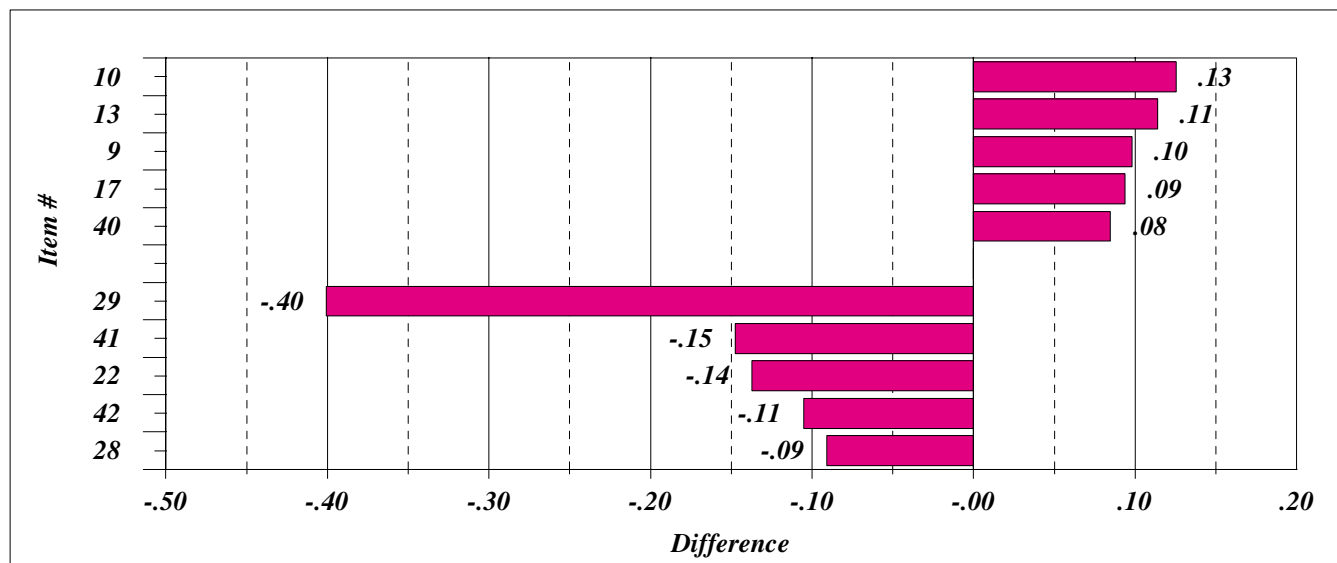


Figure 16. Section III - College Environment: Largest Positive & Largest Negative Differences between Your Institution's Averages and the National Averages of the Satisfaction Level with All Aspects of this College

Item #		Your Institution Avg	National Norms Avg	Difference
Largest Positive (or Smallest Negative) Differences				
10	Value of the information provided by your advisor	3.88	3.76	.13
13	Availability of financial aid information prior to enrolling	3.68	3.57	.11
9	Availability of your advisor	3.89	3.79	.10
17	Rules governing student conduct at this college	3.62	3.53	.09
40	Religious activities and programs	3.61	3.53	.08
Largest Negative (or Smallest Positive) Differences				
29	General condition of buildings and grounds	3.19	3.60	-.40
41	Campus media (student newspaper, campus radio, etc.)	3.46	3.60	-.15
22	Classroom facilities	3.57	3.70	-.14
42	This college in general	3.82	3.93	-.11
28	Availability of student housing	3.29	3.38	-.09

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.